

# INTERCULTURAL SERVICES DIRECTORY

JANUARY 2026





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The City of Ballarat acknowledges the Traditional Owners of the land we live and work on, the Wadawurrung and Dja Dja Wurrung Peoples, and recognises their continuing connection to the land and waterways.

We pay our respects to their Elders past and present and extend this to all Aboriginal and Torres Strait Islander Peoples.

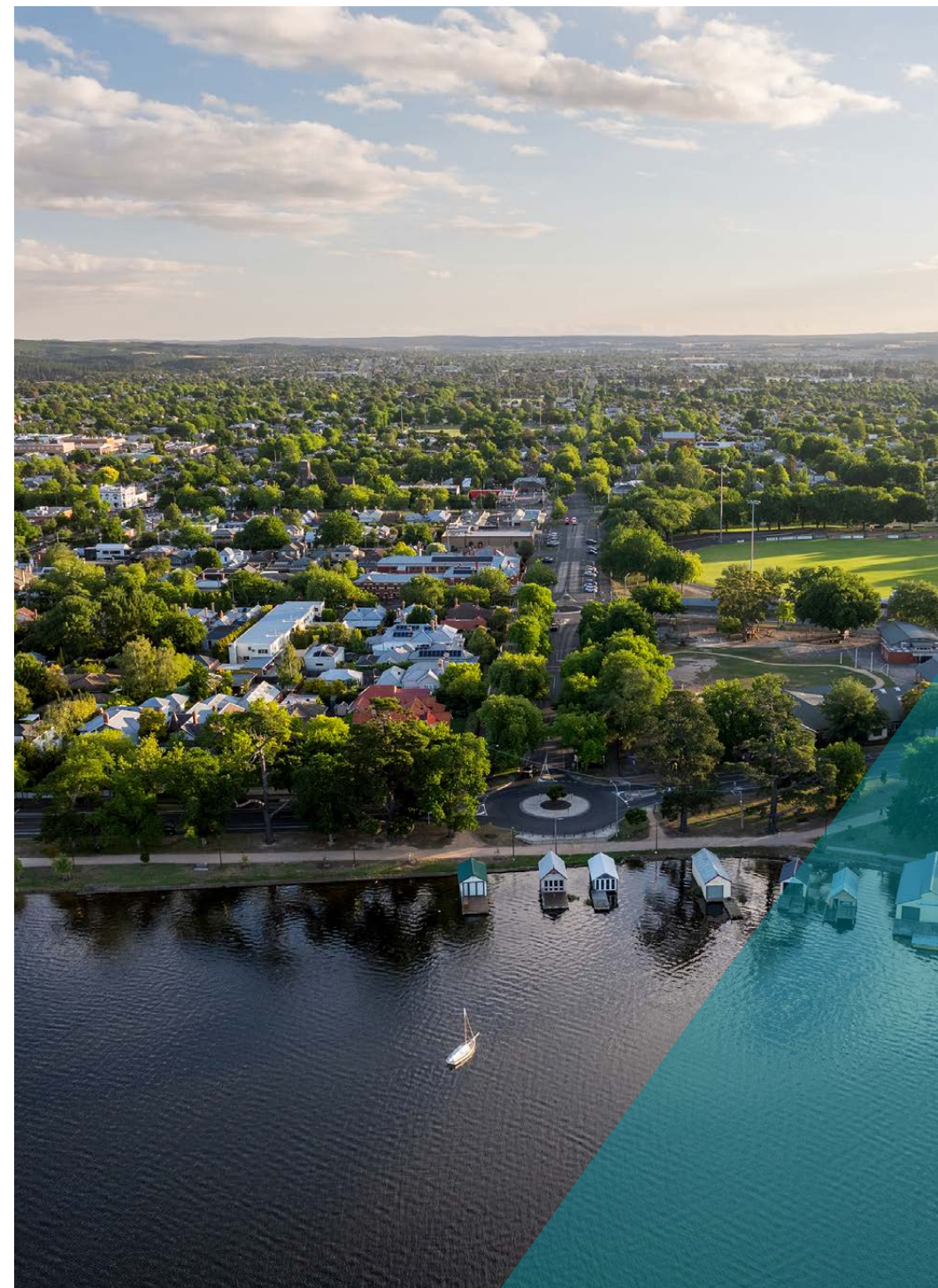


# EMERGENCY SERVICES

To contact the Police, Ambulance, SES or Fire Brigade in an emergency **Phone 000**

## 24 HOUR SUPPORT

Alcoholics Anonymous (AA)	1300 22 22 22
Ballarat Police Station	5336 6000
Centre Against Sexual Assault (CASA)	5320 3933
<i>after hours</i>	1800 806 292
Child Protection Ballarat	1800 075 599
<i>after hours</i>	13 12 78
Community Mental Health Services	1300 247 647
Direct Line – Alcohol and Drugs	1800 888 236
Gamblers Help Ballarat	5337 3333
Homeless Crisis Response	1800 825 955
Kids Helpline	1800 55 1800
Lifeline (Crisis Support and Suicide Prevention)	13 11 14
Maternal Child and Health Line	13 22 29
MensLine Australia	1300 78 99 78
Men’s Referral Service – No To Violence	1300 766 491
National Home Doctor 13SICK (after hours)	13 74 25
Nurse-On-Call	1300 60 60 24
Red Nose Support & Counselling	1300 308 307
SIDS Support & Counselling	
Safe Steps Family Violence Response Centre	1800 015 188
WRISC Family Violence Support	5333 3666
Youth Accommodation – Uniting Care	5332 1286
<i>after hours</i>	1800 825 955



# ABORIGINAL SERVICES

## Ballarat & District Aboriginal Co-operative Inc (BADAC)

The Ballarat and District Aboriginal Co-operative (BADAC) was established by members of the Ballarat and district Aboriginal community in 1979. It became a co-operative to deliver health, social, welfare and community development programs to local Aboriginal people.

- 🏠 108 Armstrong Street Nth Ballarat, VIC 3350
- ☎️ (03) 5331 5344
- 🌐 badac.net.au
- 📧 reception@badac.net.au
- 📘 BADACBallarat

## Perridak Arts

A unique art gallery, owned and operated by Ballarat & District Aboriginal Cooperative, which shines a light on First Nation's artists and creators from the local district.

- 🏠 Shop 2/214 Mair Street, Ballarat, VIC 3350
- ☎️ (03) 5331 1309
- 🌐 perridakarts.com.au
- 📧 info@perridakarts.com.au
- 📘 perridakarts

## KEAG Ballarat Koorie Engagement Action Group

The City of Ballarat's Koorie Engagement Action Group works to enhance opportunities for Aboriginal and Torres Strait Islander residents in the region. The group remains an Advisory Committee to Council and provides a voice for the Aboriginal and Torres Strait Islander community to Council about important issues.

- ☎️ (03) 5320 5500
- 🌐 ballaratfirstnations.com.au
- 📘 KEAGBallarat

## Wadawurrung Traditional Owners Aboriginal Corporation

Wadawurrung Traditional Owners Aboriginal Corporation is the representative body for Wadawurrung Traditional Owners. The Corporation works to support their aspirations and protect Aboriginal Cultural Heritage in accordance with the Victorian Aboriginal Heritage Act 2006.

- 🏠 3/110 Creswick Road, Ballarat, VIC 3350
- ☎️ (03) 4318 6333
- 🌐 wadawurrung.org.au
- 📧 admin@wadawurrung.com.au
- 📘 wadawurrung



## The Dja Dja Wurrung Clans Aboriginal Corporation (Trading as DJAARA)

Traditional Owners of Djandak and proudly representing Dja Dja Wurrung people.

- 🏠 PO Box 1026, Bendigo, VIC 3552
- ☎️ (03) 5444 2888
- 🌐 djadjawurrung.com.au
- 📧 info@djadjawurrung.com.au
- 📘 DjaDjaWurrung

## 13YARN - Aboriginal & Torres Strait Islander Crisis Support

Free and confidential service available 24/7 from any mobile or pay phone 13YARN is run by Aboriginal and Torres Strait Islander people.

- ☎️ 13YARN - 139 276
- 🌐 13yarn.org.au
- 📘 13Yarn

# ARTS AND HISTORY





## Art Gallery of Ballarat

The Art Gallery of Ballarat is the heart of the creative city of Ballarat. A place for Ballarat to look beyond everyday life; to be inspired and engaged by art. Nineteenth-century beliefs placed the Gallery at the centre for social contact, inclusion, and learning. Much of the context has changed over time, yet the central truth of the Gallery's original manifesto 'Not for self but for all' is as relevant today as it was then – the Gallery exists for its audience.

Our purpose is to reflect the story of Ballarat; past, present and future. To champion audience experience and the accessibility of art. We tell the stories of 'now', by looking back, looking forward, looking inward, looking out.

The Art Gallery of Ballarat is closed for building upgrades. Re-opening in 2026.






**Backspace Gallery in 43 Mair Street, Ballarat, now open.** Gallery Shop open.

 40 Lydiard Street North, Ballarat, VIC  (03) 5320 5858  
 artgal@ballarat.vic.gov.au  artgalleryofballarat.com.au  
 ArtGalleryofBallarat

## Eureka Centre Ballarat

The Eureka Centre Ballarat, explores the social history and cultural impact of the Victorian gold rush and honours the stories of the men and women who risked their lives in the fight for miners' rights.

The Eureka Centre is located at the Eureka Stockade Memorial Park, considered to be the site of the 1854 Eureka Stockade where the rebellion took place. It is home to one of Australia's most compelling historic artefacts – the Eureka Flag.

 102 Stawell Street South, Ballarat, VIC  (03) 5333 0333  
 eurekainfo@ballarat.vic.gov.au  eurekacentreballarat.com.au  
 eurekacentreballarat

# CULTURAL ASSOCIATIONS

## City of Ballarat – Australia's first Intercultural City

Ballarat, as an intercultural city, builds on the concept of all of us living together in a vibrant, diverse and harmonious community. Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

 (03) 5320 5831  interculturalservices@ballarat.vic.gov.au  
 interculturalballarat.com

## Ballarat Harmony Fest

The City of Ballarat's vibrant celebration of diversity, which wraps around Harmony Day, the United Nation's International Day for the Elimination of Racial Discrimination, which is celebrated on 21 March.

 harmonyfestballarat  interculturalservices@ballarat.vic.gov.au

## Intercultural Ambassador Program – City of Ballarat

This program aims to enhance community awareness and social acceptance in Ballarat, foster leadership within multicultural and Indigenous communities, and highlight the positive contributions migrants and Indigenous Australians make to our community.

 InterculturalAmbassadorProgram





## Afghan Ballarat Community

ABC is a community group for Afghans in the City of Ballarat. Their purpose is to unite and support Afghan peoples, provide information about our Afghan culture and to promote inclusion and respect between the diverse cultures in our city.

 Afghan.Ballarat.Community

## Ballarat African Association

The Ballarat African Association is non-profit, non-political, non-religious and charitable membership organisation, to provide mutual and social support to all Africans residing in Ballarat and Victoria.


 C/o PO Box 4196, Alfredton, VIC 3350  
 ballaratafricanassociation.net.au  
 executives@ballaratafricanassociation.net.au  
 ballaratafricanassociation


## Ballarat Gujjus

 BallaratGujjusCommunity

## Ballarat Indian Association Inc.

The Ballarat Indian Association aims to actively promote the Indian culture within the Indian community. It also actively strives to promote and develop goodwill, understanding and harmony within the wider Ballarat community.

 C/o PO Box 1418, Bakery Hill, VIC 3350

 tbiainc@gmail.com

 BallaratIndianAssociationInc

 ballaratindianassociation.com

## Ballarat Interfaith Network

The Ballarat Interfaith Network aims to build bridges of understanding and respect between people of all faiths and those of no faith. The Network runs annual forums, projects, and visits to places of worship of different religions.

 Ballarat-Interfaith-Network-111053757176750

## Ballarat Irish Association

The Ballarat Irish Association aims to create the social interaction of people interested in Australian Irish culture, including the involvement and presentation of Australian/Irish music, dance, literature and poetry.


 BallaratIrish

 ballaratirish.org.au

 info@ballaratirish.org.au

## Ballarat Italian Association

The purpose of the Association is to create and maintain an organisation of Italian origin that is inclusive of people of diverse cultural backgrounds and, to foster harmony in a spirit of friendship and unity.

 PO Box 167, Ballarat, VIC 3353

 ballaratitalianassociation.org


 info@ballaratitalianassociation.org

 ballaratitalianassociation

## Ballarat Keralites' Foundation Of Australia

A South Indian social and cultural organisation.


 helpinghandsbkfa@gmail.com


 Ballarat-Keralites-Foundation-Of-Australia

## Ballarat Malayalee Association Inc.

Ballarat Malayalee Association is a not-for-profit organization in Ballarat, that is predominantly made up of migrants from the Indian state of Kerala and the native speakers of its language, Malayalam.

 ballaratmalayaleeassociation.org.au

 bmballarat@gmail.com

 ballaratmalayalee


## Ballarat Nepali Samaj


 BallaratNepaliSamaj

 nepaleseinballarat@gmail.com

## Ballarat Region Indonesian Community

To develop links between Australia and Indonesia, by promoting goodwill, understanding and harmony amongst residents of Western Victoria.


 ballaratindonesiancommunity@gmail.com

 Ballarat-Region-Indonesian-Community-1450725798320537

## Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity and multiculturalism.

 25-39 Barkly Street, Ballarat, VIC 3350

 (03) 5383 0613

 brmc.org.au

 info@brmc.org.au

 brmc.ballarat

 @BRMCCVic

## Ballarat Telugu Association (BTA)

 teluguassociationofballarat

 ballateluguassociation@gmail.com

 ballaratteluguassociation.com.au


## Bangladeshi Community in Ballarat

 BallaratBangladeshies

## Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

 Barkly Square, 25-39 Barkly Street, Ballarat East, VIC 3350

 (03) 5317 7172

 cmy.net.au

 ballarat@cmy.net.au

 CMYBallaratRPP

## Chinese Australian Cultural Society of Ballarat Inc. (CACSB)

The Chinese Australian Cultural Society of Ballarat promotes friendship, cultural exchange and understanding; educates individuals on the history and cultural practices of China; provides support and opportunity for those of Chinese and other ethnic backgrounds; plus participates in activities within the wider community.

🏠 PO Box 2038, Ballarat, VIC 3354

🌐 chineseballarat.org.au

✉ info@chineseballarat.org.au

📘 Chinese-Australian-Cultural-Society-Ballarat-Inc-146862648250

## Cornish Association of Victoria Inc. (Ballarat)

To promote and foster goodwill among Cornish people in Victoria and to stimulate interest in the history and traditions of Cornwall.

🌐 cornishvic.org.au/ball.html

## Croatian Association of Ballarat

Andrija Horvat

☎ 0419 115 347 or (03) 5356 9208

✉ sales@horvatvino.com.au

## Dutch Related in Ballarat and Surrounds

For Dutch or those who have Dutch relatives, in or near Ballarat, the opportunity to share information, gatherings and other activities via Facebook or in-person.

📘 DutchrelatedinBallaratandsurrounds

## Federation of Australian Togolese Association

📘 fataau

## Filipino Australian Association of Ballarat Inc.

FAABI is a not for profit organisation which aims to assist new Filipino migrants, to promote a spirit of understanding and unity among Filipinos and to the Australian community and preserve Filipino culture and tradition through bonding, bridging and linking community members to the community itself.

📘 FAABI.Ballarat

✉ ballaratfaabi@gmail.com

## The Filipino Australian Sports Club of Ballarat Inc. (FASCOBI)

The birth of the club originally came from Filipino community members with a shared passion of basketball, the most popular sport in the Philippines. FASCOBI aims to unite the Filipino-Australian community in Ballarat and the surrounding suburbs in promoting sportsmanship and mutual understanding in a recreational setting.

📘 FASCOBI.Ballarat

✉ fascobi2016@yahoo.com.au

## Hellenic Orthodox Community of Ballarat (Greek Association)

🏠 116 Humffray Street North, Ballarat East, VIC 3350

📘 Ballarat-Greek-Community-1583024461970780

## L'Alliance Francaise De Ballarat Et District Inc.

L'Alliance Francaise is a French cultural organisation that has world-wide links and conducts various activities in Ballarat.

🏠 PO Box 729, Ballarat, VIC 3353

🌐 afballarat.com.au

✉ afdeballarat@gmail.com

📘 afdeballarat

## Nepalese in Ballarat

✉ nepaleseinballarat@gmail.com

📘 Ballarat-Nepali-Samaj-2209454386012103

## Pakistani Society of Ballarat

📘 groups/888829011142821

## Polish Community in Ballarat

📘 polacywballarat

## Punjabis in Ballarat

To bring all Punjabis together on one platform to promote culture and friendship in this beautiful City of Ballarat.

📘 Punjabis-in-Ballarat-957016974407528

## Scottish Country Dance Group (Ballarat)

🌐 ballaratscd.com

## Spanish Speaking People in Ballarat

This group also organises a Spanish playgroup for children.

📘 groups/1146249128780250/

## Sri Lankan Australian Association of Ballarat Inc.

🌐 slaab.org.au

✉ slaab.inc@gmail.com

📘 SLBallarat

## Vietnamese Australian Community of Ballarat (VACB)

To share, embrace and celebrate our Vietnamese cultural heritage within the local community. Creating a rich culture of collaboration, contribution and impact with Vietnamese refugees, migrants, and people within Ballarat and surrounds.

✉ ballaratviet@gmail.com

📘 ballaratviet

# ENGLISH CLASSES

## Ballarat Regional Multicultural Council (BRMC)

### Diversity Homework Club

### Migrant English Support

🏠 25-39 Barkly Street, Ballarat, VIC 3350

☎ (03) 5383 0613

🌐 brmc.org.au

@ info@brmc.org.au

f brmc.ballarat

✂ @BRMVCvic

## Djerriwarrh Community & Education Services

**Djerriwarrh Community & Education Services, trading as Learning for Employment, offers the Adult Migrant English Program (AMEP).**

AMEP is funded by the Australian Government Department of Home Affairs and currently provides uncapped hours of English language tuition to eligible migrants and humanitarian entrants to help them learn English skills. You may be eligible for AMEP if you have been granted a permanent visa or granted an eligible temporary visa and need to improve your English. Clients who previously studied with the AMEP are eligible again. Young people between 15 and 17 years of age may also be eligible.

🏠 Barkly Square, Barkly Street 25-39, Ballarat East, VIC 3350

☎ (03) 5339 3180

🌐 djerriwarrh.org.au

@ info@djerriwarrh.org

f djerriwarrh

# LIBRARIES

## Central Highlands Libraries

Central Highlands Libraries consists of 14 static and outreach libraries. The service covers 20,000 square kilometers and a population of approximately 182,000 people. Branch libraries are located at Ararat, Avoca, Bacchus Marsh, Ballan, Ballarat, Beaufort, Clunes, Creswick, Daylesford, Hamilton, Maryborough, Sebastopol, Trentham and Wendouree.

## Ballarat Library

🏠 178 Doveton Street North, Ballarat Central

☎ (03) 5338 6850

🌐 centralhighlandslibraries.org.au

@ library@centralhighlandslibraries.org.au

f ballaratlibraries

## Wendouree Library Stockland Wendouree

🏠 Cnr Norman and Gillies Streets, Wendouree, 3355

☎ (03) 5339 3505

## Sebastopol Library

🏠 181 Albert St, Sebastopol 3356

☎ (03) 5335 7985

## Federation University

The Federation University Libraries aim to provide a range of high-quality scholarly information, and resources for the Federation University Community and for members of the community, who are welcome to join as Community Members for free.

### Mount Helen Campus

🏠 E J Barker Library (Building L), Mount Helen Campus, University Drive, Mount Helen, VIC 3350

☎ (03) 5327 9594 or 1300 552 567

🌐 federation.edu.au

@ libinfo@federation.edu.au

### SMB School of Mines Ballarat

🏠 E J T Tippet Building (Library), SMB Campus, Lydiard Street South, Ballarat, VIC 3350

☎ (03) 5327 8484 or 1300 552 567

🌐 federation.edu.au

@ libinfo@federation.edu.au

## Xin Jin Shan Chinese Library

To promote Chinese cultural education, Chinese culture, to activate the life of the Chinese community and enhance Australia's multiculturalism.

🏠 200 Sturt Street, Ballarat Central, VIC 3350

☎ 0421 135 938

🌐 xjslibrary.org.au

# LOCAL COUNCIL SERVICES

## Ballarat City Council

The City of Ballarat provides various Local Government services to the residents and ratepayers of the Municipality of Ballarat.

🏠 The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350

☎ (03) 5320 5500

🌐 [ballarat.vic.gov.au](http://ballarat.vic.gov.au)

@ [ballcity@ballarat.vic.gov.au](mailto:ballcity@ballarat.vic.gov.au)

📘 BallaratCityCouncil

✉ @cityofballarat

## Ageing Well Services

We have a number of programs, services and activities to meet the needs of our residents aged 55 years and over.

### Programs and Services

#### Community Connector Service

City of Ballarat has a dedicated team who can help residents aged 55 and over and their carers to navigate local services and supports including My Aged Care.

This is a FREE service. Call the team, drop into our office or make an appointment.

#### Social Activities Program

The City of Ballarat Ageing Well Services team provides a range of low-cost positive ageing programs with a focus on health, wellbeing and social connection. These weekly classes cater for all mobility and fitness levels, and no bookings are required. There are no funding or eligibility requirements for participation other than being aged 55 and over. Other social activities include bus trips, movie sessions and other one-off workshops.

#### Education and information sessions

We coordinate education and information sessions that encourage lifelong learning and support decision making. Topics cover a wide range of areas such as navigating services, health and wellbeing, transport, tackling ageism, volunteering and safety. These free sessions are hosted in various locations throughout the year.

Contact the Ageing Well Services team for updates or newsletters via email or Australia Post, for an appointment with a Community Connector or to make a booking for an event or activity.

🏠 The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350

☎ (03) 5320 5500

🌐 [ballarat.vic.gov.au/ageing-well-ballarat](http://ballarat.vic.gov.au/ageing-well-ballarat)

📘 ageingwellballarat

📅 [events.humanitix.com/host/ageing-well-ballarat](https://events.humanitix.com/host/ageing-well-ballarat)



## Ballarat Aquatic & Lifestyle Centre

BALC, the Ballarat Aquatic & Lifestyle Centre is for everyone, whether it's training, rehabilitation, or leisurely play at their aquatic facilities. Small group and personal training options, plus a variety of group fitness classes and equipment in the Health Club, assisting members of the community to reach their goals, and lead happy, healthy, active lifestyles.

🏠 Prince of Wales Recreation Reserve, Gillies Street North, Lake Gardens VIC 3350

☎ (03) 5334 2499

🌐 [ballarataquaticcentre.com](http://ballarataquaticcentre.com)

@ [balc@ballarat.vic.gov.au](mailto:balc@ballarat.vic.gov.au)

📘 BallaratAquaticandLifestyleCentre

## Disability Access and Inclusion

The City of Ballarat plays an important role in ensuring that everyone who lives in the municipality can participate in all aspects of community life. With 1-in-6 people living with disability, there are around 19,000 people with disability in Ballarat. More than 6,000 people with severe or profound disability live in Ballarat.

### City of Ballarat Accessibility Map

#### Accessible toilets and changing places

#### Getting around Ballarat: Accessible services and support

#### Hidden Disabilities Sunflower Program

#### Disability Access and Inclusion Plan 2022-2026

#### International Day of People with Disability Awards

#### Disability Advisory Committee

🏠 The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350

🌐 [ballarat.vic.gov.au/community/disability-access-and-inclusion](http://ballarat.vic.gov.au/community/disability-access-and-inclusion)


☎ (03) 5320 5500

@ [socialinclusion@ballarat.vic.gov.au](mailto:socialinclusion@ballarat.vic.gov.au)

## LGBTIQA+ Ballarat


For our city to flourish, we must truly embrace and harness diversity and ensure that our LGBTIQA+ communities feel supported, connected, visible and, above all, foster a strong sense of belonging.

Our city values the contribution of all and our spaces, places, programs, events and services are designed to be welcoming and accessible to all.

 (03) 5320 5500

 [pride@ballarat.vic.gov.au](mailto:pride@ballarat.vic.gov.au)

 [ballarat.vic.gov.au/community/lgbtiqa-ballarat](http://ballarat.vic.gov.au/community/lgbtiqa-ballarat)

 [ballaratpride.au](http://ballaratpride.au)

 [CityofBallaratPride](https://www.facebook.com/CityofBallaratPride)

 [cityofballaratpride](https://www.instagram.com/cityofballaratpride)

## My Aged Care

My Aged Care is the entry point and gateway to receive government funded aged care services if you are 65 years or older. (50 years or older for Aboriginal or Torres Strait Islander people).

My Aged Care can provide information on the pathways for assessment and the different types of funding and programs available to support older Australians.


 1800 200 422


 [myagedcare.gov.au](http://myagedcare.gov.au)

## Parent Place

Families can visit Parent Place to feed and change their babies, get information, and have a play. Parent Place helps families with young children to thrive, providing helpful information about the City of Ballarat Family and Children's Services including Family Day Care, Childcare, Kindergarten, Immunisation, Maternal and Child Health and Playgroups.

Parent Place is an inclusive and safe space, run by the City of Ballarat Family and Children's Services staff and supported by an energetic and passionate team of volunteers, where everyone is welcome.

 (03) 5320 5165

 [ballarat.vic.gov.au/parentplace](http://ballarat.vic.gov.au/parentplace)

 [parentplace@ballarat.vic.gov.au](mailto:parentplace@ballarat.vic.gov.au)

 [ParentPlaceBallarat](https://www.facebook.com/ParentPlaceBallarat)

## Youth Services

### Youth Ambassador Volunteer Program

Young people who are passionate about being involved in their community and representing the views, ideas and needs of young people in the Ballarat area.

### Young Eventster Volunteer Program

Young people plan and deliver community events that promote health and wellbeing. Eg. Harmony Fest, R U, OK? Day, IDAHOBIT, IDPWD and annual Youth Awards.

### FReeZA 'Sonika' Volunteer Program

FReeZA is a Victorian State Government funded initiative that gives young people the opportunity to lead the planning and staging of live music and cultural events for other young people.

### Volunteer Opportunities

Through Youth Council, Young Eventsters and FReeZA programs.

### Youth Awards

Recognising and celebrating our city's outstanding young people.

### Youth Facilitator Training and Workshops

Mentoring and training opportunities to develop skills. Deliver paid workshops within the community in young person's area of interest.

### Social Connection and Recreation Programs

Movie nights, arts programs, scavenger hunt/amazing race, Laserforce, Stand Up Paddle boarding, golf, skateboarding etc.

### Creative Art Workshop

Painting, drawing, photography, music, screen printing, podcasts etc.

### Life skill and work ready workshops

First aid, entrepreneurial, cooking workshops, introduction to barista, swim survival etc.

### Live4Life


Delivering accredited Teen and Youth Mental Health First Aid training in schools to improve youth mental health and reduce youth suicide.

### PCYC Youth Drop-In Space

Wednesday afternoons in Central Square (3-5.30pm)

Food, table tennis, board games and a safe space to hang out!

 The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350

 (03) 5320 5500

 [ballarat.vic.gov.au/me/young-people](http://ballarat.vic.gov.au/me/young-people)

 [ballaratyouthservices](https://www.instagram.com/ballaratyouthservices)

# MEDIA


SBS Radio broadcast in 68 different languages

 [sbs.com.au/audio](https://www.sbs.com.au/audio)

## PLACES OF WORSHIP RELIGIONS

### Anglican Diocese of Ballarat

 'The Diocesan Centre', 49 Lydiard Street South, Ballarat, VIC 3350

 (03) 5331 1183

 [ballaratanglican.org.au](https://www.ballaratanglican.org.au)

 [secretary@ballaratanglican.org.au](mailto:secretary@ballaratanglican.org.au)

### Ballarat Baha'i Community

The Ballarat Bahá'í Community is committed to assisting the social, material and spiritual advancement of our community, nation and of the planet as a whole. The perspectives they offer are based on the teachings of the Bahá'í Faith and their efforts to learn how to apply them, in collaboration with others, to the challenges facing humanity, within the framework of unity and mutual support.


 [bahaiballarat.org.au](https://www.bahaiballarat.org.au)

 [ballarat@vic.bahai.org.au](mailto:ballarat@vic.bahai.org.au)


 BallaratBahai

### Ballarat Central Uniting Church


 103 Lydiard Street South, Ballarat, VIC 3350

 (03) 5333 1361

 [admin@bcuc.org.au](mailto:admin@bcuc.org.au)

 Ballarat-Central-Uniting-Church-106602190997815


### Ballarat Hindu Temple and Cultural Center

 Vaggs Road, Ross Creek, VIC 3351

 [ballarathindutemple.com.au](https://www.ballarathindutemple.com.au)

 [ballarathindutemple@gmail.com](mailto:ballarathindutemple@gmail.com)


### Ballarat Interfaith Network

 [binballarat@gmail.com](mailto:binballarat@gmail.com)

 Ballarat-interfaith-network


### Ballarat Lutheran Church


 204a Doveton Street, Ballarat, 3350, VIC


 (03) 5336 2088


 [stjohnsballarat](mailto:stjohnsballarat)

### Ballarat North Baptist Church

 316 Walker Street, Ballarat North, VIC 3350

 0414 891 411


 [ballaratnorthbaptist.org.au](https://www.ballaratnorthbaptist.org.au)


 [pastor@ballaratnorthbaptist.org.au](mailto:pastor@ballaratnorthbaptist.org.au)

 [groups/120215028651599](https://www.facebook.com/groups/120215028651599)

### Ballarat Synagogue

 Cnr Princes and Barkly Streets, Ballarat, VIC 3355


 (03) 5332 1271

 [ballaratsynagogue.org](https://www.ballaratsynagogue.org)


 [info@ballaratsynagogue.org](mailto:info@ballaratsynagogue.org)

### Catholic Diocese of Ballarat

 5 Lyons Street South, Ballarat, VIC 3350

 (03) 5337 7121

 [ballarat.catholic.org.au](https://www.ballarat.catholic.org.au)

 [bishopsoffice@ballarat.catholic.org.au](mailto:bishopsoffice@ballarat.catholic.org.au)

### Church of Jesus Christ of Latter Day Saints

🏠 1 Grammar Street, Wendouree, VIC 3355

☎ (03) 5338 2294

@ LDSChurchBallaratWard

### Greek Orthodox Church of St. Nicolas

🏠 116 Humffray Street North, Ballarat East, VIC 3350

☎ (03) 5336 2544

### Islamic Society of Ballarat

🏠 116 Elsworth Street East, Ballarat, VIC 3355

🌐 islamicsocietyballarat.org

f islamicSocietyBallarat

### Presbyterian Church of Victoria

🌐 pcv.org.au

### Salvation Army

🏠 102 Eureka Street, Ballarat 3350

☎ (03) 5337 0600

🌐 salvationarmy.org.au/en/Find-Us/Victoria/BallaratCommunityChurch

@ corpsofficer.ballarat@aus.salvationarmy.org

f The-Salvation-Army-Ballarat-Community-Church-220479591386032

### Sikh Temple – Gurudwara Sahib in Ballarat

☎ +61 430 749 666

🌐 gurdwaraballarat.com.au

f Gurudwara-Sahib-Ballarat

### Wat Thai Bhavana Ballarat Buddhist Centre

🏠 Lot 2, 19 Griffey Lane, Mount Helen, VIC 3350

Mailing address: PO Box 671, Buninyong, Victoria, 3357

☎ (03) 5300 2967

🌐 watthaibhavana.org.au





f WatThaiBhavanaBallarat



# SERVICE PROVIDERS

## Ballarat Community Health (BCH)

Community Health in Ballarat is provided across four sites including Ballarat, Sebastopol, Lucas, Smythesdale and Wendouree. Outreach services and clinics are also provided at a range of locations throughout the Central Highlands. The primary emphasis in all service delivery is health promotion and illness prevention.

 (03) 5338 4500  [bchc.org.au](http://bchc.org.au)  
 [ballaratcommunityhealth](https://www.facebook.com/ballaratcommunityhealth)  [@BallaratCH](https://twitter.com/BallaratCH)

## Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity.







### Migration and Settlement Services

#### Education Programs for children and adults

#### Employment support

#### Senior Services incl. Multicultural Tucker, Bus Trips, Health and Wellbeing Days and Social Hub

#### Refugee and Asylum Seeker Support Services

 25-39 Barkly Street, Ballarat, VIC 3350  
 (03) 5383 0613  [brmc.org.au](http://brmc.org.au)  
 [info@brmc.org.au](mailto:info@brmc.org.au)  [brmc.ballarat](https://www.facebook.com/brmc.ballarat)  
 @BRMCVic




## Ballarat Neighbourhood Centre

The Ballarat Neighbourhood Centre works collaboratively with the other Neighbourhood Houses in our region, including Wendouree Neighbourhood Centre, Ballarat East Neighbourhood House and Ballarat North Neighbourhood House. Together the Neighbourhood Houses bring people together to connect, learn and contribute in their local community through social, educational, recreational and support activities, using a unique community development approach.

 (03) 5329 3273  [ballaratnc.org.au](http://ballaratnc.org.au)  
 [reception@ballaratnc.org.au](mailto:reception@ballaratnc.org.au)  [ballaratNC](https://www.facebook.com/ballaratNC)






## Ballarat Rural Australians for Refugees (RAR)

Ballarat Rural Australians for Refugees supports refugees and people seeking asylum in detention centres and within the Ballarat community.

 [ruralaustraliansforrefugees.org.au](http://ruralaustraliansforrefugees.org.au)  
 [rarballarat@gmail.com](mailto:rarballarat@gmail.com)  [BallaratRAR](https://www.facebook.com/BallaratRAR)






## Ballarat Unions – Ballarat Regional Trades and Labour Council Incorporated

The Ballarat Regional Trades and Labour Council Incorporated is the second oldest Trades and Labour Council in the world, founded in 1883. Trades Hall helps organise activities and campaigns with, and on behalf, of affiliated unions, as well as assisting regional workers with advice and support on workplace issues.

 24 Camp Street, Ballarat, VIC 3350  
 (03) 5332 3666  [unionsballarat.org.au](http://unionsballarat.org.au)  
 [balltlc@outlook.com.au](mailto:balltlc@outlook.com.au)  [BLLTLC](https://www.facebook.com/BLLTLC)







## Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

 Barkly Square, 25-39 Barkly Street, Ballarat East, VIC 3350  
 (03) 5317 7172  [cmy.net.au](http://cmy.net.au)  
 [ballarat@cmy.net.au](mailto:ballarat@cmy.net.au)  [CMYBallaratRPP](https://www.facebook.com/CMYBallaratRPP)







## Children & Family Services (CAFS)

CAFS aims to prevent the need for the removal of children and young people from their families and to promote positive family life and community connectedness.

 115 Lydiard Street North, Ballarat, VIC 3350  
 (03) 5337 3333  (03) 5332 1724  
 [cafs.org.au](http://cafs.org.au)  [welcome@cafs.org.au](mailto:welcome@cafs.org.au)  
 [cafs1865](https://www.facebook.com/cafs1865)

## Ethnic Communities Council of Victoria (ECCV)

The Ethnic Communities Council is a community-based organisation committed to empowering people from a wide range of multicultural backgrounds.

 Suite 101, 398 Sydney Road, Coburg, VIC 3058  
 (03) 9354 9555  [eccv.org.au](http://eccv.org.au)  
 [eccv@eccv.org.au](mailto:eccv@eccv.org.au)  [ethnicvic](https://www.facebook.com/ethnicvic)  
 @ethnicvic



## Federation of Ethnic Communities' Councils of Australia (FECCA)

FECCA is the peak, national advocacy body, representing Australians from culturally and linguistically diverse backgrounds.

🏠 FECCA House, 1/4 Phipps Close, Deakin, ACT, 2600

☎️ (02) 6282 5755

🌐 [fecca.org.au](http://fecca.org.au)

@ admin@fecca.org.au

📘 iFECCA

📧 @iFECCA

## Federation University International and Multicultural Student Support

The International Student Support (ISS) office provides assistance to students who may experience difficulty adjusting to life at university and in Victoria. The support staff provides guidance and support through a number of programs and support options, including a peer support program, social activities and information sharing opportunities, individual assistance and a student committee.

### Mt Helen - Multicultural Student Services Office

🏠 1st floor, Building U, Room 117, Mount Helen, VIC 3350

☎️ (03) 5327 9446

### SMB (Tuesday and Friday) - Building D (Student HQ building)

🏠 Lydiard Street South, Ballarat, VIC 3350

☎️ (03) 5327 8089

🌐 [federation.edu.au/international/student-support](http://federation.edu.au/international/student-support)

@ [multicultural.ss@federation.edu.au](mailto:multicultural.ss@federation.edu.au)

## Qualifications recognition

You may need your overseas qualification assessed for employment, study, or to migrate to Australia. Overseas Qualifications Unit, Skilled and Business Migration Program.

☎️ 1300 492 606

@ [oqu@liveinmelbourne.vic.gov.au](mailto:oqu@liveinmelbourne.vic.gov.au)

## Victims Assistance Program - CatholicCare Victoria & Victim Services Helpline

The Victims Assistance Program helps victims of violent crime to be safe, recover from the harm caused by crime and offers support, advocacy, and advice during police investigations and court processes. If you or someone you know has been impacted by crime, you can contact the Victims of Crime Helpline.

🏠 34 Peel Street Nth, Ballarat, VIC 3350

☎️ 1300 033 818 (Monday to Friday 9am to 5pm)

🌐 [catholiccarevic.org.au](http://catholiccarevic.org.au) @ [vap@catholiccarevic.org.au](mailto:vap@catholiccarevic.org.au)

### Victims of Crime Helpline

☎️ 1800 819 817 (8am to 11pm everyday)

🌐 [victimsofcrime.vic.gov.au](http://victimsofcrime.vic.gov.au)



## Victorian Equal Opportunity & Human Rights Commission

If you have experienced racism, sexual harassment, or discrimination of any kind, or if you have any human rights issues or concerns, the Community Reporting Tool is a quick way to tell what has happened, or what you are worried about.

🏠 Level 3, 204 Lygon Street Carlton Victoria 3053

☎ Reception 1300 891 848 | Interpreters 1300 152 494

🌐 [humanrights.vic.gov.au](http://humanrights.vic.gov.au)

@ [enquiries@veohrc.vic.gov.au](mailto:enquiries@veohrc.vic.gov.au)

f VEOHRC

✕ VEOHRC

You can also reach the Victorian Equal Opportunity and Human Rights Commission community reporting tool via the City of Ballarat website:

🌐 [ballarat.vic.gov.au/city/my-community/reducing-racism-community-reporting-tool](http://ballarat.vic.gov.au/city/my-community/reducing-racism-community-reporting-tool)

## Women's Health Grampians (WHG)

Women's Health Grampians (WHG) is a not-for-profit organisation working to improve women's equality, health and wellbeing across the Central Highlands, Grampians Pyrenees and Wimmera areas of Victoria.

🏠 728 Barkly Street, Ballarat, VIC 3350

☎ 03 5322 4100 or freecall 1800 013 432

🌐 [whg.org.au](http://whg.org.au)

@ [admin@whg.org.au](mailto:admin@whg.org.au)

f WHGrampians

# TRANSLATION SERVICES

## Translating and Interpreting Service (TIS)

TIS is a national translation service provided by the Department of Immigration and Border Protection. It is available 24 hours a day, 7 days a week for people who do not speak fluent English and for English speakers who wish to communicate with non-English speakers. Translation services are provided over the phone and onsite.

☎ 131 450

🌐 [tisnational.gov.au](http://tisnational.gov.au)

@ [tispromo@immi.gov.au](mailto:tispromo@immi.gov.au)


# BALLARAT IS AUSTRALIA'S FIRST INTERCULTURAL CITY

We may all come from different backgrounds and cultures, but as a community we share the same schools, businesses, workplaces, recreation spaces and services.

Ballarat, as an Intercultural City, builds on the concept of all of us living together in a vibrant, diverse and harmonious community.

Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

## Intercultural City of Ballarat website

 [ballarat.vic.gov.au/city/my-community/our-intercultural-city](http://ballarat.vic.gov.au/city/my-community/our-intercultural-city)

## Intercultural Cities website

 [coe.int/en/web/interculturalcities](http://coe.int/en/web/interculturalcities)

 ICCities

 ICCities



The City of Ballarat is a  
Refugee Welcome Zone



- **This document can be found in PDF format on our website [ballarat.vic.gov.au](http://ballarat.vic.gov.au)**
- **To receive this document in another format, phone 5320 5500, using the National Relay Service 13 36 77 if required, or email the Engaged Communities Team: [communityengagement@ballarat.vic.gov.au](mailto:communityengagement@ballarat.vic.gov.au)**

This directory promotes and reflects the wonderful cultural, religious, ethnic and linguistic diversity of Ballarat's community, and features a range of services and community groups that are relevant to Ballarat's people.

This list is by no means exhaustive and is produced in good faith and it is not the intention of the City of Ballarat to offend any individual or group.

The information is accurate to the best of our knowledge, please forgive any inaccuracies.

**To add to the directory, you can contact us on:**

**@ [interculturalservices@ballarat.vic.gov.au](mailto:interculturalservices@ballarat.vic.gov.au)**



**The Phoenix | 25 Armstrong Street South, Ballarat, VIC 3350**  
**City of Ballarat | PO Box 655, Ballarat, VIC 3353**

 03 5320 5500  [ballarat.vic.gov.au](http://ballarat.vic.gov.au)