

Sorting our waste.

SURVEY RESULTS



From 8 March to 6 April 2023, we asked our community to have their say on a number of waste service options being considered by the City of Ballarat that meet the needs of the community while balancing the costs and benefits.

In line with State Government changes, Victorians will soon be sorting their household waste and recycling into four streams. All local government areas, including the City of Ballarat, will transition to a new glass service and a new food organics and garden organics (FOGO) service.

Based on community feedback received in the first round of consultation in late 2022, we released a range of service options for the future of our municipality's waste and glass collections through the Kerbside Transition Options Paper.

The four-week consultation included a mailout to all residents, online MySay survey and hard copy surveys available from City of Ballarat libraries and customer service. Stalls were also held at Begonia Festival, Bridge Mall & Lake Wendouree Farmers Markets and the Buninyong Village Market, as well as social media, newspaper and radio advertising. The options for FOGO, household waste and glass collection services were outlined based on their environmental benefits, cost effectiveness and convenience for households.

A summary of the options considered is provided below.

Food organics* and garden organics (FOGO) and household waste options

Based on community feedback from the first survey, the three options for collection of the FOGO (light green lid) bin and household waste (red lid or dark green lid) bin were:



Option 1 - Fortnightly FOGO, weekly household waste OR

Option 2 - Weekly FOGO, fortnightly household waste OR

Option 3 - Weekly FOGO, weekly household waste

* Food organics consists of any food waste material generated from meal preparation and plate scrapings inc. fruit, vegetables, meat, bones, fish and eggshells.

Glass recycling options

Based on community feedback from the first survey, the two options for collection of glass recycling using a purple lid bin were:



Option 1 - Monthly glass collection

Option 2 - Fortnightly glass collection

This document provides an overview of the community feedback we received in response to the Kerbside Transition Options paper.



What's next

Community feedback about the Kerbside Transition Options Paper will be collated along with the experiences and waste diversion statistics from other Victorian councils' and the State Government's Service Standards.

This information will be used to develop the Kerbside Transition Plan. The Plan and a proposed timeline for implementation will be presented to Council later this year.



Survey Results

Please note that questions do not have the same number of total responses as recipients did not answer every question.

5,744 Ballarat residents provided a response to the Sorting Our Waste survey. We heard from a wide variety of households all with varying needs and opinions.

Age groups

	5-11	12-17	18-24	25-34	35-49	50-59	60-69	70-84	85+	Total
Responses	5	13	130	814	1,569	993	1,128	910	72	5,634
% proportion	0%	0%	2%	14%	28%	18%	20%	16%	1%	100%

Gender

	Man	Woman	Non-binary	Prefer not to say	Self described	Total
Responses	1,975	3,382	26	222	23	5,628
% proportion	35%	60%	0%	4%	0	100%

Household Types

	Lone person	Couple (no children)	Couple (with children)	One parent family	Other type of family	Group household	Total
Responses	1,037	1,899	1,887	292	309	186	5,610
% proportion	18%	34%	34%	5%	6%	3%	100%

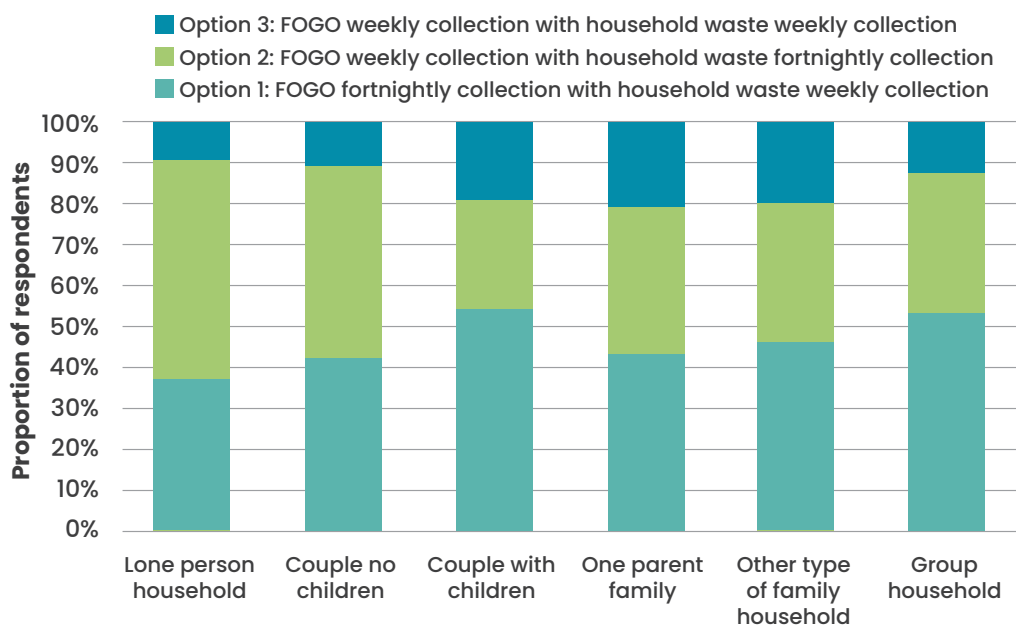


Q1. Considering the pros and cons of the options (including costs, diverting waste from landfill and avoided carbon emissions), how often do you think household waste and FOGO bins should be collected?

- Option 1: FOGO Fortnightly Collection with Household Waste Weekly collection - 45%
- Option 2: FOGO Weekly Collection with Household Waste Fortnightly collection - 40%
- Option 3: FOGO Weekly Collection with Household Waste Weekly collection - 14%



Which option best describes your household?



It was noted that couples with children were more likely to prefer to keep household waste as a weekly collection, whereas households with 1 or 2 occupants were more likely to prefer a fortnightly collection.

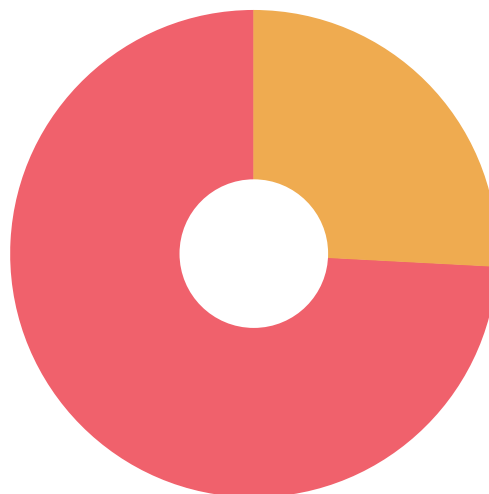
Larger households were more likely to prefer a weekly household waste collection.



Q2. Understanding that not all households are the same, would the ability to add an extra household waste bin (for an additional fee) help Option 2 work for you?

- Yes, I would like the ability to add an extra household waste bin - 26%
- No, I do not need the ability to add an extra household bin - 74%

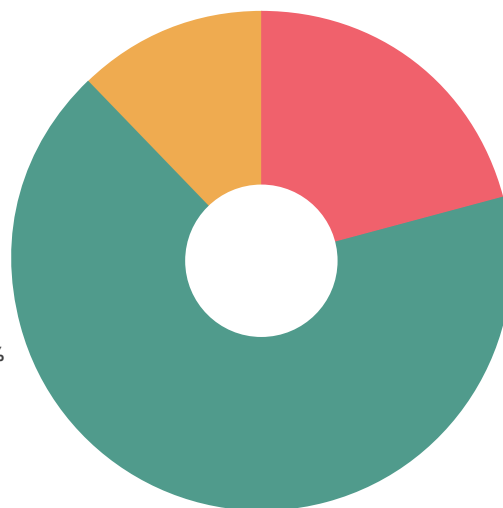
26% of respondents said that the ability to add an additional household waste bin would be useful. These respondents were more likely to be larger households.



Q3. Considering the pros and cons of the options listed (including costs, diverting waste from landfill and convenience), which option for glass collections do you prefer?

- Keep the current Pass on Glass drop off service - 21%
- Option 1: New purple lid bin collected monthly - 67%
- Option 2: New purple lid bin collected fortnightly - 12%

79% of respondents indicated they would prefer to have a kerbside glass collection, either fortnightly or monthly, opposed to the current Pass on Glass drop off service.



Q4. For households that do not have space for a new glass recycling bin, what alternative works best for you?

1,837 respondents answered this question.

What we heard

“Keep the current pass on glass drop off service”

“I have space for a glass bin”

“I don’t have enough space”

“More drop off points”

“Shared bin with neighbours”

“Small bin for glass”

“I want a glass bin”

“We don’t have the need for a glass bin”

