



INTERCULTURAL SERVICES DIRECTORY

JUNE 2023



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The City of Ballarat acknowledges the Traditional Custodians of the land we live and work on, the Wadawurrung and Dja Dja Wurrung People, and recognises their continuing connection to the land and waterways. We pay our respects to their Elders past, present and emerging and extend this to all Aboriginal and Torres Strait Islander People.

EMERGENCY SERVICES

To contact the Police, Ambulance,
SES or Fire Brigade in an emergency

Phone 000

24-HOUR SUPPORT

Alcoholics Anonymous (AA)	1300 22 22 22
Ballarat Police Station	5336 6000
Centre Against Sexual Assault (CASA)	5320 3933
<i>after hours</i>	1800 806 292
Child Protection Ballarat	1800 075 599
<i>after hours</i>	13 12 78
Community Mental Health Services	1300 247 647
Direct Line – Alcohol and Drugs	1800 888 236
Gamblers Help Ballarat	5337 3333
Homeless Crisis Response	1800 825 955
Kids Helpline	1800 55 1800
Lifeline (Crisis Support and Suicide Prevention)	13 11 14
Maternal Child and Health Line	13 22 29
MensLine Australia	1300 78 99 78
Men's Referral Service – No To Violence	1300 766 491
National Home Doctor 13SICK (after hours)	13 74 25
Nurse-On-Call	1300 60 60 24
Red Nose Support & Counselling	1300 308 307
SIDS Support & Counselling	
Safe Steps Family Violence Response Centre	1800 015 188
WRISC Family Violence Support	5333 3666
Youth Accommodation – Uniting Care	5332 1286
<i>after hours</i>	1800 825 955



ABORIGINAL SERVICES

Ballarat & District Aboriginal Co-operative Inc (BADAC)

The Ballarat and District Aboriginal Co-operative (BADAC) was established by members of the Ballarat and district Aboriginal community in 1979. It became a co-operative to deliver health, social, welfare and community development programs to local Aboriginal people.

 108 Armstrong Street Nth Ballarat, VIC, 3350
 (03) 5331 5344  badac.net.au
 reception@badac.net.au  BADACBallarat






KEAG Ballarat Koorie Engagement Action Group

The City of Ballarat's Koorie Engagement Action Group works to enhance opportunities for Aboriginal and Torres Strait Islander residents in the region. The group remains an Advisory Committee to Council and provides a voice for the Aboriginal and Torres Strait Islander community to Council about important issues.

 (03) 5320 5500  KEAGBallarat

Wadawurrung Traditional Owners Aboriginal Corporation

Wadawurrung Traditional Owners Aboriginal Corporation is the representative body for Wadawurrung Traditional Owners. The Corporation works to support their aspirations and protect Aboriginal Cultural Heritage in accordance with the Victorian Aboriginal Heritage Act 2006.

 3/110 Creswick Road, Ballarat, VIC, 3350
 (03) 4318 6333  wadawurrung.org.au
 admin@wadawurrung.com.au  wadawurrung

The Dja Dja Wurrung Clans Aboriginal Corporation. (Trading as DJAARA)

A Traditional Owner Group entity that has fought to be recognised as the Traditional Owners of djandak, in Central Victoria. Proudly representing Dja Daj Wurrung people.


 P.O. Box 1026, Bendigo, VIC, 3552
 (03) 5444 2888  djadjawurrung.com.au
 info@djadjawurrung.com.au  DjaDjaWurrung



CULTURAL ASSOCIATIONS

City of Ballarat – Australia's first Intercultural City

Ballarat, as an intercultural city, builds on the concept of all of us living together in a vibrant, diverse and harmonious community. Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

 (03) 5320 5831

 interculturalservices@ballarat.vic.gov.au

 ballarat.vic.gov.au/city/my-community/our-intercultural-city

Ballarat Harmony Fest

The City of Ballarat's vibrant celebration of diversity, which wraps around Harmony Day, the United Nation's International Day for the Elimination of Racial Discrimination, which is celebrated on 21 March.

 [harmonyfestballarat](https://www.facebook.com/harmonyfestballarat)

 interculturalservices@ballarat.vic.gov.au

Intercultural Ambassador Program

This program aims to enhance community awareness and social acceptance in Ballarat, foster leadership within multicultural and Indigenous communities, and highlight the positive contributions migrants and Indigenous Australians make to our community.

 [InterculturalAmbassadorProgram](https://www.facebook.com/InterculturalAmbassadorProgram)

Afghan Ballarat Community

ABC is a community group for Afghans in the City of Ballarat. Our purpose: to unite and support Afghan peoples, provide information about our Afghan culture and to promote inclusion and respect between the diverse cultures in our city.

 [Afghan.Ballarat.Community](https://www.facebook.com/Afghan.Ballarat.Community)

Ballarat African Association

The Ballarat African Association is non-profit, non-political, non-religious and charitable membership organisation, to provide mutual and social support to all Africans residing in Ballarat and Victoria.

 C/o PO Box 4196, Alfredton, VIC, 3350

 ballaratafricanassociation.net.au


 executives@ballaratafricanassociation.net.au

 [ballaratafricanassociation](https://www.facebook.com/ballaratafricanassociation)



Ballarat Indian Association Inc.

The Ballarat Indian Association aims to actively promote the Indian culture within the Indian community. It also actively strives to promote and develop goodwill, understanding and harmony within the wider Ballarat community.

 C/o P.O. Box 1418. Bakery Hill, VIC, 3350

 tbiainc@gmail.com

 [BallaratIndianAssociationInc](https://www.facebook.com/BallaratIndianAssociationInc)

Ballarat Interfaith Network


The Ballarat Interfaith Network aims to build bridges of understanding and respect between people of all faiths and those of no faith. The Network runs annual forums, projects, and visits to places of worship of different religions.

 [Ballarat-Interfaith-Network-111053757176750](https://www.facebook.com/Ballarat-Interfaith-Network-111053757176750)

Ballarat Region Indonesian Community

To develop links between Australia and Indonesia, by promoting goodwill, understanding and harmony amongst residents of Western Victoria.

 ballaratindonesiancommunity@gmail.com

 [Ballarat-Region-Indonesian-Community-1450725798320537](https://www.facebook.com/Ballarat-Region-Indonesian-Community-1450725798320537)

Ballarat Irish Association

The Ballarat Irish Association aims to create the social interaction of people interested in Australian Irish culture, including the involvement and presentation of Australian/Irish music, dance, literature and poetry.

 [Ballaratrish](https://www.facebook.com/Ballaratrish)

Ballarat Italian Association

The purpose of the current Association is to create and maintain an organisation of Italian origin that is inclusive of people of diverse cultural backgrounds and, to foster harmony in a spirit of friendship and unity.

 PO Box 167, Ballarat, VIC, 3353

 ballaratitalianassociation.org

 info@ballaratitalianassociation.org

 [ballaratitalianassociation](https://www.facebook.com/ballaratalianassociation)

Ballarat Keralites' Foundation Of Australia

A South Indian social and cultural organisation.

@ helpinghandsbkfa@gmail.com

f Ballarat-Keralites-Foundation-Of-Australia

Ballarat Malayalee Association Inc.

Ballarat Malayalee Association is a not-for-profit organization in Ballarat, that is predominantly made up of migrants from the Indian state of Kerala and the native speakers of its language, Malayalam.

g ballaratmalayaleeassociation.org.au

@ bmaballarat@gmail.com

f ballaratmalayalee

Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity and multiculturalism.

h 25-39 Barkly Street, Ballarat, VIC, 3350

t (03) 5383 0613

g brmc.org.au

@ info@brmc.org.au

f brmc.ballarat

t @BRMCVic

Ballarat Telugu Association (BTA)

f teluguassociationofballarat

Bangladeshi Community in Ballarat

f BallaratBangladeshies

Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

h Barkly Square, 25-39 Barkly Street, Ballarat East, VIC, 3350

t (03) 5317 7172

g cmy.net.au


@ ballarat@cmy.net.au

f likeCMY

t @TalkToCMY

Chinese Australian Cultural Society of Ballarat Inc (CACSB)

The Chinese Australian Cultural Society of Ballarat promotes friendship, cultural exchange and understanding; educates individuals on the history and cultural practices of China; provides support and opportunity for those of Chinese and other ethnic backgrounds; plus participates in activities within the wider community.

 PO Box 2038, Ballarat, VIC, 3354

 chineseballarat.org.au

 info@chineseballarat.org.au

 Chinese-Australian-Cultural-Society-Ballarat-Inc-146862648250


Cornish Association of Victoria Inc. (Ballarat)

To promote and foster goodwill among Cornish people in Victoria and to stimulate interest in the history and traditions of Cornwall.

 cornishvic.org.au/ball.html

Croatian Association of Ballarat

Andrija Horvat

 0419 115 347 or (03) 5356 9208

 sales@horvatvino.com.au

Dutch Related in Ballarat and Surrounds

For Dutch or those who have Dutch relatives, in or near Ballarat, the opportunity to share information, gatherings and other activities via Facebook or in-person.

 [DutchrelatedinBallaratandsurrounds](https://www.facebook.com/DutchrelatedinBallaratandsurrounds)

Federation of Australian Togolese Association

 [fataau](https://www.facebook.com/fataau)

Filipino Australian Association of Ballarat Inc.

FAABI is a not for profit organisation which aims to assist new Filipino migrants, to promote a spirit of understanding and unity among Filipinos and to the Australian community and preserve Filipino culture and tradition through bonding, bridging and linking community members to the community itself.

 [FAABI.Ballarat](https://www.facebook.com/FAABI.Ballarat)

The Filipino Australian Sports Club of Ballarat Inc. (FASCOBI)

The birth of the club originally came from Filipino community members with a shared passion of basketball, the most popular sport in the Philippines. FASCOBI aims to unite the Filipino-Australian community in Ballarat and the surrounding suburbs in promoting sportsmanship and mutual understanding in a recreational setting.

 [FASCOBI.Ballarat](https://www.facebook.com/FASCOBI.Ballarat)


Hellenic Orthodox Community of Ballarat (Greek Association)

 116 Humffray Street North, Ballarat East, VIC, 3350

 Ballarat-Greek-Community-1583024461970780

L'Alliance Francaise De Ballarat Et District Inc.

L'Alliance Francaise is a French cultural organisation that has world-wide links and conducts various activities in Ballarat.

 P.O. Box 729, Ballarat, VIC, 3353


 afbballarat.com.au

 afdeballarat@gmail.com

 [afdeballarat](https://www.facebook.com/afdeballarat)

Nepalese in Ballarat

 nepaleseinballarat@gmail.com

 Ballarat-Nepali-Samaj-2209454386012103

Pakistani Society of Ballarat

 [groups/888829011142821](https://www.facebook.com/groups/888829011142821)

Polish Community in Ballarat

 [polacywbballarat](https://www.facebook.com/polacywbballarat)

Punjabis in Ballarat

To bring all Punjabis together on one platform to promote culture and friendship in this beautiful City of Ballarat.

 [Punjabis-in-Ballarat-957016974407528/](https://www.facebook.com/Punjabis-in-Ballarat-957016974407528/)

Scottish Country Dance Group (Ballarat)

 ballaratscd.com

Spanish Speaking People in Ballarat

This group also organises a Spanish playgroup for children.

 [groups/1146249128780250/](https://www.facebook.com/groups/1146249128780250/)

Sri Lankan Australian Association of Ballarat inc.

 slaab.org.au

 slaab.inc@gmail.com

 [SLBallarat](https://www.facebook.com/SLBallarat)

Vietnamese Australian Community of Ballarat (VACB)

To share, embrace and celebrate our Vietnamese cultural heritage within the local community. Creating a rich culture of collaboration, contribution and impact with Vietnamese refugees, migrants, and people within Ballarat and surrounds.

 ballaratviet@gmail.com

 [ballaratviet](https://www.facebook.com/ballaratviet)






ENGLISH CLASSES


Ballarat Regional Multicultural Council (BRMC)

Diversity Homework Club

Migrant English Support

 25-39 Barkly Street, Ballarat, VIC, 3350

 (03) 5383 0613

 brmc.org.au

 info@brmc.org.au

 [brmc.ballarat](https://www.facebook.com/brmc.ballarat)


 [@BRMCMVic](https://twitter.com/BRMCMVic)

Djerriwarrh Community & Education Services

Djerriwarrh Community & Education Services, trading as Learning for Employment, offers the Adult Migrant English Program (AMEP).

AMEP is funded by the Australian Government Department of Home Affairs and currently provides uncapped hours of English language tuition to eligible migrants and humanitarian entrants to help them learn English skills. You may be eligible for AMEP if you have been granted a permanent visa or granted an eligible temporary visa and need to improve your English. Clients who previously studied with the AMEP are eligible again. Young people between 15 and 17 years of age may also be eligible.

 Barkly Square, Barkly Street 25 – 39, Ballarat East, VIC, 3350

 (03) 5339 3180

 learningforemployment.org.au/amep-home/

 info@djerriwarrh.org

 [djerriwarrh](https://www.facebook.com/djerriwarrh)

LIBRARIES


Central Highlands Libraries

Central Highlands Libraries consists of 14 static and outreach libraries. The service covers 20,000 square kilometers and a population of approximately 182,000 people. Branch libraries are located at Ararat, Avoca, Bacchus Marsh, Ballan, Ballarat, Beaufort, Clunes, Creswick, Daylesford, Hamilton, Maryborough, Sebastopol, Trentham and Wendouree.

Ballarat Library


Ballarat Central Library is temporarily moved to Ballarat Town Hall while redevelopment works are being conducted at the Doveton Street library building.

 225 Sturt Street, Ballarat Central, VIC, 3350

 (03) 5338 6850


 centralhighlandslibraries.org.au

 library@centralhighlandslibraries.org.au

 [ballaratlibraries](https://www.facebook.com/ballaratlibraries)


Wendouree Library Stockland Wendouree

 Cnr Norman and Gillies Streets, Wendouree, 3355

 (03) 5339 3505

Sebastopol Library


 181 Albert St, Sebastopol 3356


 (03) 5335 7985

Federation University

The Federation University Libraries aim to provide a range of high-quality scholarly information, resources and services for the Federation University community.

Mount Helen Campus


 E J Barker Library (Building L), Mount Helen Campus, University Drive, Mount Helen, VIC, 3350

 (03) 5327 9594 or 1300 552 567

 federation.edu.au

 libinfo@ballarat.edu.au

SMB School of Mines Ballarat

 E J T Tippet Building (Library), SMB Campus, Lydiard Street South, Ballarat, VIC, 3350

 (03) 5327 8484 or 1300 552 567

 federation.edu.au

 libinfo@ballarat.edu.au

LOCAL COUNCIL SERVICES

Ballarat City Council

The City of Ballarat provides various Local Government services to the residents and ratepayers of the Municipality of Ballarat.

-  The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350
-  (03) 5320 5500
-  ballarat.vic.gov.au
-  ballcity@ballarat.vic.gov.au
-  BallaratCityCouncil
-  @cityofballarat

Disability Access and Inclusion

The City of Ballarat plays an important role in ensuring that everyone who lives in the municipality can participate in all aspects of community life. The Disability Advisory Committee and Disability Access and Inclusion Plan guides action taken to achieve this.





Accessibility Assistance Dogs in the Ballarat CBD

General Accessibility Information

Disability Access and Inclusion Plan

Sensory Gardens



Sensory Friendly Stay and Play Zone

-  The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350
-  (03) 5320 5500
-  ballarat.vic.gov.au/community/accessibility
-  socialinclusion@ballarat.vic.gov.au

LGBTIQA+ Advisory Committee

The City of Ballarat's Lesbian, Gay, Bisexual, Transgender, Intersex, Queer/ Questioning, Asexual (LGBTIQA+) Advisory Committee will provide support and information to council on behalf of the community.

The projects, initiatives, and ideas align with the goals of the City of Ballarat Council Plan 2021-2025.

-  The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350
-  (03) 5320 5500
-  socialinclusion@ballarat.vic.gov.au



Youth Ambassador Volunteer Program

Young Eventster Volunteer Program

Young people plan and deliver community events that promote health and wellbeing. Eg. Harmony Fest, R U OK? Day, IDAHOBIT, IDPWD and annual Youth Awards.

FReeZA 'Sonika' Volunteer Program

Young Entrepreneurs Program

Volunteer Opportunities

Through Youth Council and FReeZA programs

Youth Awards

Youth Facilitator Training and Workshops

Social Connection and Recreation Programs

Movie nights, arts programs, scavenger hunt/amazing race, Laserforce, Stand Up Paddle boarding, golf, skateboarding etc.

Creative Art Workshop

Painting, drawing, photography, music, screen printing, podcasts etc.

Life skill and work ready workshops

First aid, entrepreneurial, cooking workshops, introduction to barista, swim survival etc.



The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350



(03) 5320 5500



ballarat.vic.gov.au/me/young-people

MEDIA

SBS Radio broadcast in 68 different languages



sbs.com.au/radio/yourlanguage

PLACES OF WORSHIP RELIGIONS

Anglican Diocese of Ballarat

- 🏠 'The Diocesan Centre', 49 Lydiard Street South, Ballarat, VIC, 3350
- ☎ (03) 5331 1183
- 🌐 ballaratanglican.org.au
- @ secretary@ballaratanglican.org.au

Ballarat Synagogue

- 🏠 Cnr Princes and Barkly Streets, Ballarat, VIC, 3355
- ☎ (03) 5332 1271
- 🌐 ballaratsynagogue.org
- @ info@ballaratsynagogue.org

Ballarat Hindu Temple and Cultural Center

- 🏠 Vaggs Road, Ross Creek, VIC, 3351
- 🌐 ballarathindutemple.com.au
- @ ballarathindutemple@gmail.com

Islamic Society of Ballarat

- 🏠 116 Elsworth Street E, Ballarat, VIC, 3355
- 🌐 islamicsocietyballarat.org
- f [islamicSocietyBallarat](https://www.facebook.com/islamicSocietyBallarat)

Ballarat North Baptist Church

- 🏠 316 Walker Street, Ballarat North, VIC, 3350
- ☎ 0414 891 411
- 🌐 ballaratnorthbaptist.org.au
- @ pastor@ballaratnorthbaptist.org.au
- f [groups/120215028651599](https://www.facebook.com/groups/120215028651599)

Catholic Diocese of Ballarat

- 🏠 5 Lyons Street South, Ballarat, VIC, 3350
- ☎ (03) 5337 7121
- 🌐 ballarat.catholic.org.au
- @ bishopsoffice@ballarat.catholic.org.au

Church of Jesus Christ of Latter Day Saints

- 🏠 1 Grammar Street, Wendouree, VIC, 3355
- ☎ (03) 5338 2294
- @ LDSChurchBallaratWard

Ballarat Lutheran Church

- 🏠 204a Doveton Street, Ballarat, 3350, VIC
- ☎ (03) 5336 2088
- @ stjohnsballarat

Greek Orthodox Church of St. Nicolas

- 🏠 116 Humffray Street North, Ballarat East, VIC, 3350
- ☎ (03) 5336 2544

Presbyterian Church of Victoria

- 🌐 pcv.org.au

Wat Thai Bhavana Ballarat Buddhist Centre

- 🏠 Lot 2, 19 Griffey's Lane, Mount Helen, VIC, 3350
Mailing address: P.O. Box 671, Buninyong, Victoria, 3357
- ☎ (03) 5300 2967
- 🌐 watthaibhavana.org.au
- f WatThaiBhavanaBallarat

Salvation Army

- 🏠 102 Eureka Street, Ballarat 3350
- ☎ (03) 5337 0600
- 🌐 salvationarmy.org.au/en/Find-Us/Victoria/BallaratCommunityChurch
- @ corpsofficer.ballarat@aus.salvationarmy.org
- f The-Salvation-Army-Ballarat-Community-Church-220479591386032/

Sikh Temple - Gurudwara Sahib in Ballarat

- ☎ +61 430 749 666
- 🌐 gurdwaraballarat.com.au
- f Gurudwara-Sahib-Ballarat

Ballarat Central Uniting Church


- 🏠 103 Lydiard St S, Ballarat, VIC, 3350
- ☎ (03) 5333 1361
- @ admin@bcuc.org.au
- f Ballarat-Central-Uniting-Church-106602190997815



SENIOR SERVICES

Australian Unity – Home & Disability Services Hub

 1220 Sturt Street, Ballarat Central, VIC, 3350

 (03) 5332 4558

Community Accessibility – Aged Service

 8 Whitehorse Road, Mt Clear, VIC, 3350

 1300 704 530

 communityaccessability.com.au

 CommunityAccessability


Integrated Living

 1818 Sturt Street, Alfredton, VIC, 3350

 1300 782 896


 integratedliving.org.au

 integratedliving

 integratedlivAU


MACWA Care


 10 Drummond Street North, Ballarat Central, VIC, 3350

 (03) 5333 0900

 mecwacare.org.au

Villa Maria

 74 Mair Street East, Bakery Hill, VIC, 3350

 1300 698 624

 vmch.com.au


 VMCHVic

Also see (BADAC) Ballarat & District ABORIGINAL Co-operative Inc, (BCH) Ballarat Community Health, Ballarat Neighbourhood Centre and (BRMC) Ballarat Regional Multicultural Council.

SERVICE PROVIDERS

Ballarat Community Health (BCH)

Community Health in Ballarat is provided across four sites including Ballarat, Sebastopol, Lucas, Smythesdale and Wendouree. Outreach services and clinics are also provided at a range of locations throughout the Central Highlands. The primary emphasis in all service delivery is health promotion and illness prevention.

 (03) 5338 4500

 bchc.org.au

 [ballaratcommunityhealth](https://www.facebook.com/ballaratcommunityhealth)

 @BallaratCH

Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity.

**Migration and Settlement Services*

**Stepping Stones Program*


Small business program for women from a CALD background

**Senior Services*

Multicultural Tucker, Seasonal Lunch, Bus Trips, Health and Wellbeing Days and Social Hub

**Refugee and Asylum Seeker Support Services*

 25-39 Barkly Street, Ballarat, VIC, 3350

 (03) 5383 0613

 brmc.org.au


 info@brmc.org.au

 [brmc.ballarat](https://www.facebook.com/brmc.ballarat)

 @BRMCVic

Ballarat Neighbourhood Centre

The Ballarat Neighbourhood Centre works collaboratively with the other Neighbourhood Houses in our region, including Wendouree Neighbourhood Centre, Ballarat East Neighbourhood House and Ballarat North Neighbourhood House. Together the Neighbourhood Houses bring people together to connect, learn and contribute in their local community through social, educational, recreational and support activities, using a unique community development approach.

 (03) 529 3273

 ballaratnc.org.au

 reception@ballaratnc.org.au

 [ballaratNC](https://www.facebook.com/ballaratNC)

Ballarat Rural Australians for Refugees (RAR)

Ballarat Rural Australians for Refugees supports refugees and people seeking asylum in detention centres and within the Ballarat community.

 ruralaustraliansforrefugees.org.au


 rarballarat@gmail.com

 [BallaratRAR](https://www.facebook.com/BallaratRAR)

Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

 Barkly Square, 25-39 Barkly Street, Ballarat East, VIC, 3350

 (03) 5317 7172

 cmy.net.au

 ballarat@cmy.net.au


 [likeCMY](https://www.facebook.com/likeCMY)


 [@TalkToCMY](https://twitter.com/TalkToCMY)


Children & Family Services (CAFS)

CAFS aims to prevent the need for the removal of children and young people from their families and to promote positive family life and community connectedness.

 115 Lydiard Street North, Ballarat, VIC, 3350

 (03) 5337 3333

 (03) 5332 1724

 cafs.org.au

 welcome@cafs.org.au


 [cafs1865](https://www.facebook.com/cafs1865)

Ethnic Communities Council of Victoria (ECCV)

The Ethnic Communities Council is a community-based organisation committed to empowering people from a wide range of multicultural backgrounds.

 Suite 101, 398 Sydney Road, Coburg, VIC, 3058

 (03) 9354 9555

 eccv.org.au

 eccv@eccv.org.au

 [ethnicvic](https://www.facebook.com/ethnicvic)


 [@ethnicvic](https://twitter.com/ethnicvic)

Federation of Ethnic Communities' Councils of Australia (FECCA)

FECCA is the peak, national advocacy body, representing Australians from culturally and linguistically diverse backgrounds.

 FECCA House, 1/4 Phipps Close, Deakin, ACT, 2600

 (02) 6282 5755

 fecca.org.au

 admin@fecca.org.au



 [iFECCA](https://www.facebook.com/iFECCA)

 [@iFECCA](https://twitter.com/iFECCA)





International and Multicultural Student Support – Federation University

The International Student Support (ISS) office provides assistance to students who may experience difficulty adjusting to life at university and in Victoria. The support staff provides guidance and support through a number of programs and support options, including a peer support program, social activities and information sharing opportunities, individual assistance and a student committee.

Mt Helen - Multicultural Student Services Office





 1st floor, Building U, Room 117, Mount Helen, VIC, 3350
 (03) 5327 9446

SMB (Tuesday and Friday) - Building D (Student HQ building)



 Lydiard Street South, Ballarat, VIC, 3350
 (03) 5327 8089
 federation.edu.au/international/student-support
 multicultural.ss@federation.edu.au

Victims Assistance Program - CatholicCare Victoria & Victim Services Helpline

The Victims Assistance Program helps victims of violent crime to be safe, recover from the harm caused by crime and offers support, advocacy, and advice during police investigations and court processes. If you or someone you know has been impacted by crime, you can contact the Victims of Crime Helpline.

 34 Peel Street Nth, Ballarat, VIC, 3350
 1300 033 818 (Monday to Friday 9am to 5pm)
 catholiccarevic.org.au  vap@catholiccarevic.org.au

Victims of Crime Helpline

 1800 819 817 (8am to 11pm everyday)
 victimsofcrime.vic.gov.au

Qualifications recognition

You may need your overseas qualification assessed for employment, study, or to migrate to Australia. Overseas Qualifications Unit, Skilled and Business Migration Program

 1300 492 606  oqu@liveinmelbourne.vic.gov.au

Victorian Equal Opportunity & Human Rights Commission

If you have experienced racism, sexual harassment, or discrimination of any kind, or if you have any human rights issues or concerns, the Community Reporting Tool is a quick way to tell what has happened, or what you are worried about.

 Level 3, 204 Lygon Street Carlton Victoria 3053

 Reception 1300 891 848 | Interpreters 1300 152 494

 humanrights.vic.gov.au

 enquiries@veohrc.vic.gov.au

 VEOHRC

 VEOHRC

You can also reach the Victorian Equal Opportunity and Human Rights Commission community reporting tool via the City of Ballarat website:

 ballarat.vic.gov.au/city/my-community/reducing-racism-community-reporting-tool

Women's Health Grampians (WHG)

Women's Health Grampians (WHG) is a not-for-profit organisation working to improve women's equality, health and wellbeing across the Central Highlands, Grampians Pyrenees and Wimmera areas of Victoria.

 728 Barkly Street, Ballarat, VIC, 3350

 03 5322 4100 or freecall 1800 013 432

 whg.org.au

 admin@whg.org.au

 WHGrampians

 WHGrampians



TRANSLATION SERVICES

Translating and Interpreting Service (TIS)

TIS is a national translation service provided by the Department of Immigration and Border Protection. It is available 24 hours a day, 7 days a week for people who do not speak fluent English and for English speakers who wish to communicate with non-English speakers. Translation services are provided over the phone and onsite.

 131 450  tisnational.gov.au
 tispromo@immi.gov.au


BALLARAT IS AUSTRALIA'S FIRST INTERCULTURAL CITY

We may all come from different backgrounds and cultures, but as a community we share the same schools, businesses, workplaces, recreation spaces and services.

Ballarat, as an Intercultural City, builds on the concept of all of us living together in a vibrant, diverse and harmonious community.

Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

Intercultural City of Ballarat website

 ballarat.vic.gov.au/city/my-community/our-intercultural-city

Intercultural Cities website

 coe.int/en/web/interculturalcities

 ICCities  ICCities





- **This document can be found in PDF format on our website ballarat.vic.gov.au**
- **To receive this document in another format, phone 5320 5500, using the National Relay Service 13 36 77 if required, or email the Engaged Communities Team: communityengagement@ballarat.vic.gov.au**

This directory promotes and reflects the wonderful cultural, religious, ethnic and linguistic diversity of Ballarat's community, and features a range of services and community groups that are relevant to Ballarat's people.

This list is by no means exhaustive and is produced in good faith and it is not the intention of the City of Ballarat to offend any individual or group.

The information is accurate to the best of our knowledge, please forgive any inaccuracies.

To add to the directory, you can contact us on:

@ interculturalservices@ballarat.vic.gov.au



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