



# INTERCULTURAL SERVICES DIRECTORY



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The City of Ballarat acknowledges the Traditional Custodians of the land we live and work on, the Wadawurrung and Dja Dja Wurrung People, and recognises their continuing connection to the land and waterways. We pay our respects to their Elders past, present and emerging and extend this to all Aboriginal and Torres Strait Islander People.

# EMERGENCY SERVICES

To contact the Police, Ambulance,  
SES or Fire Brigade in an emergency

**Phone 000**

## 24-HOUR SUPPORT

Alcoholics Anonymous (AA)	1300 22 22 22
Ballarat Police Station	5336 6000
Centre Against Sexual Assault (CASA)	5320 3933
<i>after hours</i>	1800 806 292
Child Protection Ballarat	1800 075 599
<i>after hours</i>	13 12 78
Community Mental Health Services	1300 247 647
Direct Line – Alcohol and Drugs	1800 888 236
Gamblers Help Ballarat	5337 3333
Homeless Crisis Response	1800 825 955
Kids Helpline	1800 55 1800
Lifeline (Crisis Support and Suicide Prevention)	13 11 14
Maternal Child and Health Line	13 22 29
MensLine Australia	1300 78 99 78
Men's Referral Service – No To Violence	1300 766 491
National Home Doctor 13SICK (after hours)	13 74 25
Nurse-On-Call	1300 60 60 24
Red Nose Support & Counselling	1300 308 307
SIDS Support & Counselling	
Safe Steps Family Violence Response Centre	1800 015 188
WRISC Family Violence Support	5333 3666
Youth Accommodation – Uniting Care	5332 1286
<i>after hours</i>	1800 825 955



# ABORIGINAL SERVICES

## **Ballarat & District Aboriginal Co-operative Inc (BADAC)**

The Ballarat and District Aboriginal Co-operative (BADAC) was established by members of the Ballarat and district Aboriginal community in 1979. It became a co-operative to deliver health, social, welfare and community development programs to local Aboriginal people.

-  108 Armstrong Street Nth Ballarat, VIC, 3350
-  (03) 5331 5344
-  [www.badac.net.au](http://www.badac.net.au)
-  [reception@badac.net.au](mailto:reception@badac.net.au)
-  BADACBallarat

## **KEAG Ballarat Koorie Engagement Action Group**

The City of Ballarat's Koorie Engagement Action Group works to enhance opportunities for Aboriginal and Torres Strait Islander residents in the region. The group remains an Advisory Committee to Council and provides a voice for the Aboriginal and Torres Strait Islander community to Council about important issues.

-  (03) 5320 5500
-  KEAGBallarat

## **Wadawurrung Traditional Owners Aboriginal Corporation**

The Wadawurrung Traditional Owners Aboriginal Corporation (WTOAC) is the Registered Aboriginal Party (RAP) for Wadawurrung country. With the statutory authority for the management of Aboriginal heritage values and culture, under the Victorian Aboriginal Heritage Act, 2006.

-  99 Mair Street East, Ballarat, VIC, 3350
-  (03) 4308 0420
-  [www.wadawurrung.org.au](http://www.wadawurrung.org.au)
-  wadawurrung

## **The Dja Dja Wurrung Clans Aboriginal Corporation. (Trading as DJAARA)**

We proudly strive to represent Dja Dja Wurrung People.


-  P.O.Box 1026, Bendigo, VIC, 3552
-  (03) 5444 2888
-  [www.djadjawurrung.com.au](http://www.djadjawurrung.com.au)
-  [info@djadjawurrung.com.au](mailto:info@djadjawurrung.com.au)
-  DjaDjaWurrung



# CULTURAL ASSOCIATIONS

## City of Ballarat – Australia’s first Intercultural City

Ballarat, as an intercultural city, builds on the concept of all of us living together in a vibrant, diverse and harmonious community. Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

 (03) 5320 5831

 [interculturalservices@ballarat.vic.gov.au](mailto:interculturalservices@ballarat.vic.gov.au)

 [www.ballarat.vic.gov.au/city/my-community/our-intercultural-city](http://www.ballarat.vic.gov.au/city/my-community/our-intercultural-city)

## Ballarat Harmony Fest

The City of Ballarat’s vibrant celebration of diversity, which wraps around Harmony Day, the United Nation’s International Day for the Elimination of Racial Discrimination, which is celebrated on 21 March.

 [harmonyfestballarat](https://www.facebook.com/harmonyfestballarat)

 [interculturalservices@ballarat.vic.gov.au](mailto:interculturalservices@ballarat.vic.gov.au)

## Intercultural Ambassador Program

This program aims to enhance community awareness and social acceptance in Ballarat, foster leadership within multicultural and Indigenous communities, and highlight the positive contributions migrants and Indigenous Australians make to our community.

 [InterculturalAmbassadorProgram](https://www.facebook.com/InterculturalAmbassadorProgram)

## Afghan Ballarat Community

ABC is a community group for Afghans in the City of Ballarat. Our purpose: to unite and support Afghan peoples, provide information about our Afghan culture and to promote inclusion and respect between the diverse cultures in our city.

 [Afghan.Ballarát.Community](https://www.facebook.com/Afghan.Ballarát.Community)

## Ballarat African Association

The Ballarat African Association is non-profit, non-political, non-religious and charitable membership organisation, to provide mutual and social support to all Africans residing in Ballarat and Victoria.

 C/o PO Box 4196, Alfredton, VIC, 3350

 [www.ballaratafricanassociation.net.au](http://www.ballaratafricanassociation.net.au)

 [executives@ballaratafricanassociation.net.au](mailto:executives@ballaratafricanassociation.net.au)


 [ballaratafricanassociation](https://www.facebook.com/ballaratafricanassociation)





## Ballarat Indian Association Inc.

The Ballarat Indian Association aims to actively promote the Indian culture within the Indian community. It also actively strives to promote and develop goodwill, understanding and harmony within the wider Ballarat community.

 C/o P.O. Box 1418, Bakery Hill, VIC, 3350

 [tbiainc@gmail.com](mailto:tbiainc@gmail.com)

 [BallaratIndianAssociationInc](https://www.facebook.com/BallaratIndianAssociationInc)

## Ballarat Interfaith Network


The Ballarat Interfaith Network aims to build bridges of understanding and respect between people of all faiths and those of no faith. The Network runs annual forums, projects, and visits to places of worship of different religions.

 [Ballarat-Interfaith-Network-111053757176750](https://www.facebook.com/Ballarat-Interfaith-Network-111053757176750)

## Ballarat Region Indonesian Community

To develop links between Australia and Indonesia, by promoting goodwill, understanding and harmony amongst residents of Western Victoria.

 [ballaratindonesiancommunity@gmail.com](mailto:ballaratindonesiancommunity@gmail.com)

 [Ballarat-Region-Indonesian-Community-1450725798320537](https://www.facebook.com/Ballarat-Region-Indonesian-Community-1450725798320537)

## Ballarat Irish Association

The Ballarat Irish Association aims to create the social interaction of people interested in Australian Irish culture, including the involvement and presentation of Australian/Irish music, dance, literature and poetry.

 [Ballatrish](https://www.facebook.com/Ballaratrish)

## Ballarat Italian Association

The purpose of the current Association is to create and maintain an organisation of Italian origin that is inclusive of people of diverse cultural backgrounds and, to foster harmony in a spirit of friendship and unity.

 PO Box 167, Ballarat, VIC, 3353

 [www.ballaratitalianassociation.org](http://www.ballaratitalianassociation.org)

 [info@ballaratitalianassociation.org](mailto:info@ballaratitalianassociation.org)

 [ballaratitalianassociation](https://www.facebook.com/ballaratalianassociation)

## Ballarat Keralites' Foundation Of Australia

A South Indian social and cultural organisation.

- @ helpinghandsbkfa@gmail.com
- f Ballarat-Keralites-Foundation-Of-Australia

## Ballarat Malayalee Association Inc.

Ballarat Malayalee Association is a not-for-profit organization in Ballarat, that is predominantly made up of migrants from the Indian state of Kerala and the native speakers of its language, Malayalam.

- www.ballaratmalayaleeassociation.org.au
- @ bmaballarat@gmail.com
- f ballaratmalayalee

## Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity and multiculturalism.

- 25-39 Barkly Street, Ballarat, VIC, 3350
- (03) 5383 0613
- www.brmc.org.au
- info@brmc.org.au
- f brmc.ballarat
- @BRMCMVic

## Bangladeshi Community in Ballarat

- f BallaratBangladeshies


## Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

- Barkly Square, 25-39 Barkly Street, Ballarat East, VIC, 3350
- (03) 5317 7172
- www.cmy.net.au
- ballarat@cmy.net.au
- f likeCMY
- @TalkToCMY

## Chinese Australian Cultural Society of Ballarat Inc (CACSB)

The Chinese Australian Cultural Society of Ballarat promotes friendship, cultural exchange and understanding; educates individuals on the history and cultural practices of China; provides support and opportunity for those of Chinese and other ethnic backgrounds; plus participates in activities within the wider community.

 PO Box 2038, Ballarat, VIC, 3354

 [www.chineseballarat.org.au](http://www.chineseballarat.org.au)

 [info@chineseballarat.org.au](mailto:info@chineseballarat.org.au)

 [Chinese-Australian-Cultural-Society-Ballarat-Inc-146862648250](https://www.facebook.com/Chinese-Australian-Cultural-Society-Ballarat-Inc-146862648250)


## Cornish Association of Victoria Inc. (Ballarat)

To promote and foster goodwill among Cornish people in Victoria and to stimulate interest in the history and traditions of Cornwall.

 [www.cornishvic.org.au/ball.html](http://www.cornishvic.org.au/ball.html)

## Croatian Association of Ballarat

Andrija Horvat

 0419 115 347 or (03) 5356 9208

 [sales@horvatvino.com.au](mailto:sales@horvatvino.com.au)

## Dutch Related in Ballarat and Surrounds

For Dutch or those who have Dutch relatives, in or near Ballarat, the opportunity to share information, gatherings etc. via facebook or in real-life.

 [DutchrelatedinBallaratandsurrounds](https://www.facebook.com/DutchrelatedinBallaratandsurrounds)

## Filipino Australian Association of Ballarat Inc.

FAABI is a not for profit organisation which aims to assist new Filipino migrants, to promote a spirit of understanding and unity among Filipinos and to the Australian community and preserve Filipino culture and tradition through bonding, bridging and linking community members to the community itself.

 [FAABI.Ballarat](https://www.facebook.com/FAABI.Ballarat)

## The Filipino Australian Sports Club of Ballarat Inc. (FASCOBI)

The birth of the club originally came from Filipino community members with a shared passion of basketball, the most popular sport in the Philippines. FASCOBI aims to unite the Filipino-Australian community in Ballarat and the surrounding suburbs in promoting sportsmanship and mutual understanding in a recreational setting.

 [FASCOBI.Ballarat](https://www.facebook.com/FASCOBI.Ballarat)


## Hellenic Orthodox Community of Ballarat (Greek Association)

 116 Humffray Street North, Ballarat East, VIC, 3350

 Ballarat-Greek-Community-1583024461970780

## L'Alliance Francaise De Ballarat Et District Inc.

L'Alliance Francaise is a French cultural organisation that has world-wide links and conducts various activities in Ballarat.

 P.O. Box 729, Ballarat, VIC, 3353


 [www.afballarat.com.au](http://www.afballarat.com.au)

 [afdeballarat@gmail.com](mailto:afdeballarat@gmail.com)

 [afdeballarat](https://www.facebook.com/afdeballarat)

## Nepalese in Ballarat

 [nepaleseinballarat@gmail.com](mailto:nepaleseinballarat@gmail.com)

 Ballarat-Nepali-Samaj-2209454386012103

## Pakistani Society of Ballarat

 [groups/888829011142821](https://www.facebook.com/groups/888829011142821)

## Polish Community in Ballarat

 [polacywballarat](https://www.facebook.com/polacywballarat)

## Punjabis in Ballarat

To bring all Punjabis together on one platform to promote culture and friendship in this beautiful city of Ballarat


 [Punjabis-in-Ballararat-957016974407528/](https://www.facebook.com/Punjabis-in-Ballararat-957016974407528/)

## Scottish Country Dance Group (Ballarat)

 [www.ballaratscd.com](http://www.ballaratscd.com)

## Spanish Speaking People in Ballarat

This group also organises a Spanish playgroup for children

 [groups/1146249128780250/](https://www.facebook.com/groups/1146249128780250/)

## Sri Lankan Australian Association of Ballarat inc.

 [www.slaab.org.au](http://www.slaab.org.au)

 [slaab.inc@gmail.com](mailto:slaab.inc@gmail.com)

 [SLBallarat](https://www.facebook.com/SLBallarat)

## Vietnamese Australian Community of Ballarat – VACB

To share, embrace and celebrate our Vietnamese cultural heritage within the local community. Creating a rich culture of collaboration, contribution and impact with Vietnamese refugees, migrants, and people within Ballarat and surrounds.

 [ballaratviet@gmail.com](mailto:ballaratviet@gmail.com)

 [ballaratviet](https://www.facebook.com/ballarativiet)






# ENGLISH CLASSES

## **Ballarat Regional Multicultural Council (BRMC)**

*Diversity Homework Club*

*Migrant English Support*

 25-39 Barkly Street, Ballarat, VIC, 3350

 (03) 5383 0613

 [www.brmc.org.au](http://www.brmc.org.au)

 [info@brmc.org.au](mailto:info@brmc.org.au)


 [brmc.ballarat](https://www.facebook.com/brmc.ballarat)


 @BRMCCvic

## **Djerriwarrh Community & Education Services**

**Djerriwarrh Community & Education Services, trading as Learning for Employment, offers the Adult Migrant English Program (AMEP).**

AMEP is funded by the Australian Government Department of Home Affairs and currently provides uncapped hours of English language tuition to eligible migrants and humanitarian entrants to help them learn English skills. You may be eligible for AMEP if you have been granted a permanent visa or granted an eligible temporary visa and need to improve your English. Clients who previously studied with the AMEP are eligible again. Young people between 15 and 17 years of age may also be eligible.

 Barkly Square, Barkly Street 25 – 39, Ballarat East, VIC, 3350

 (03) 5339 3180

 <https://learningforemployment.org.au/amep-home/>

 [info@djerriwarrh.org](mailto:info@djerriwarrh.org)

 [djerriwarrh](https://www.facebook.com/djerriwarrh)

# LIBRARIES


## **Central Highlands Libraries**

Central Highlands Libraries consists of 14 static and outreach libraries. The service covers 20,000 square kilometers and a population of approximately 182,000 people. Branch libraries are located at Ararat, Avoca, Bacchus Marsh, Ballan, Ballarat, Beaufort, Clunes, Creswick, Daylesford, Hamilton, Maryborough, Sebastopol, Trentham and Wendouree.




## **Ballarat Library**

 178 Doveton Street North, Ballarat Central, VIC, 3350

 (03) 5338 6850

 [www.centralhighlandslibraries.org.au](http://www.centralhighlandslibraries.org.au)


 [library@centralhighlandslibraries.org.au](mailto:library@centralhighlandslibraries.org.au)

 [ballaratlibraries](https://www.facebook.com/ballaratllibraries)


**Language Café** is held on the last Wednesday of the month at the Ballarat Library. The Language Cafe aims to regularly bring people from all walks of life together to chat in different languages, improve English conversation skills, make new connections and share culture, food and interests in an informal and inclusive environment.


## **Wendouree Library Stockland Wendouree**

 Cnr Norman and Gillies Streets, Wendouree, 3355

 (03) 5339 3505

## **Sebastopol Library**


 181 Albert St, Sebastopol 3356


 (03) 5335 7985

## **Federation University**

The Federation University Libraries aim to provide a range of high-quality scholarly information, resources and services for the Federation University community.

### **Mount Helen Campus**


 E J Barker Library (Building L), Mount Helen Campus, University Drive, Mount Helen, VIC, 3350


 (03) 5327 9594 or 1300 552 567

 [www.federation.edu.au](http://www.federation.edu.au)

 [libinfo@ballarat.edu.au](mailto:libinfo@ballarat.edu.au)

### **SMB School of Mines Ballarat**

 E J T Tippett Building (Library), SMB Campus, Lydiard Street South, Ballarat, VIC, 3350

 (03) 5327 8484 or 1300 552 567

 [www.federation.edu.au](http://www.federation.edu.au)


 [libinfo@ballarat.edu.au](mailto:libinfo@ballarat.edu.au)

# LOCAL COUNCIL SERVICES

## **Ballarat City Council**

The City of Ballarat provides various Local Government services to the residents and ratepayers of the Municipality of Ballarat.

 The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350

 (03) 5320 5500

 [www.ballarat.vic.gov.au](http://www.ballarat.vic.gov.au)

 [ballcity@ballarat.vic.gov.au](mailto:ballcity@ballarat.vic.gov.au)

 BallaratCityCouncil

 @cityofballarat

## MEDIA


SBS Radio broadcast in 68 different languages

 [www.sbs.com.au/radio/yourlanguage](http://www.sbs.com.au/radio/yourlanguage)

## PLACES OF WORSHIP RELIGIONS

### **Anglican Diocese of Ballarat**

 'The Diocesan Centre', 49 Lydiard Street South, Ballarat, VIC, 3350


 (03) 5331 1183

 [www.ballaratanglican.org.au](http://www.ballaratanglican.org.au)

 [secretary@ballaratanglican.org.au](mailto:secretary@ballaratanglican.org.au)

### **Ballarat Synagogue**

 Cnr Princes and Barkly Streets, Ballarat, VIC, 3355

 (03) 5332 1271

 [www.ballaratsynagogue.org](http://www.ballaratsynagogue.org)

 [info@ballaratsynagogue.org](mailto:info@ballaratsynagogue.org)



THE ART GALLERY OF BALLARAT

THE COLLECTION

## **Ballarat Hindu Temple and Cultural Center**

 Vaggs Road, Ross Creek, VIC, 3351

 [www.ballarathindutemple.com.au](http://www.ballarathindutemple.com.au)

 [ballarathindutemple@gmail.com](mailto:ballarathindutemple@gmail.com)

## **Islamic Society of Ballarat**


 116 Elsworth Street E, Ballarat, VIC, 3355

 [www.islamicocietyballarat.org](http://www.islamicocietyballarat.org)

 [islamicSocietyBallarat](https://www.facebook.com/islamicSocietyBallarat)

## **Ballarat North Baptist Church**

 316 Walker Street, Ballarat North, VIC, 3350

 0414 891 411


 [www.ballaratnorthbaptist.org.au](http://www.ballaratnorthbaptist.org.au)

 [pastor@ballaratnorthbaptist.org.au](mailto:pastor@ballaratnorthbaptist.org.au)

 [groups/120215028651599](https://www.facebook.com/groups/120215028651599)

## **Catholic Diocese of Ballarat**

 5 Lyons Street South, Ballarat, VIC, 3350


 (03) 5337 7121

 [www.ballarat.catholic.org.au](http://www.ballarat.catholic.org.au)

 [bishopsoffice@ballarat.catholic.org.au](mailto:bishopsoffice@ballarat.catholic.org.au)

## **Church of Jesus Christ of Latter Day Saints**


 1 Grammar Street, Wendouree, VIC, 3355

 (03) 5338 2294

 [LDSChurchBallaratWard](https://www.facebook.com/LDSChurchBallaratWard)

## **Ballarat Lutheran Church**


 204a Doveton Street, Ballarat, 3350, VIC

 (03) 5336 2088

 [stjohnsballarat](https://www.facebook.com/stjohnsballarat)

## **Greek Orthodox Church of St. Nicolas**





 116 Humffray Street North, Ballarat East, VIC, 3350

 (03) 5336 2544






## Presbyterian Church of Victoria

 [www.pcv.org.au](http://www.pcv.org.au)




## Wat Thai Bhavana Ballarat Buddhist Centre

-  Lot 2, 19 Griffey's Lane, Mount Helen, VIC, 3350  
Mailing address: P.O. Box 671, Buninyong, Victoria, 3357
-  (03) 5300 2967
-  [www.watthaibhavana.org.au](http://www.watthaibhavana.org.au)
-  WatThaiBhavanaBallarat





## Salvation Army

-  102 Eureka Street, Ballarat 3350
-  (03) 5337 0600
-  [www.salvationarmy.org.au/en/Find-Us/Victoria/BallaratCommunityChurch](http://www.salvationarmy.org.au/en/Find-Us/Victoria/BallaratCommunityChurch)
-  [corpsofficer.ballarat@aus.salvationarmy.org](mailto:corpsofficer.ballarat@aus.salvationarmy.org)
-  [The-Salvation-Army-Ballarat-Community-Church-220479591386032/](https://www.facebook.com/The-Salvation-Army-Ballarat-Community-Church-220479591386032/)

## Sikh Temple - Gurudwara Sahib in Ballarat

-  +61 430 749 666
-  [www.gurdwaraballarat.com.au](http://www.gurdwaraballarat.com.au)
-  Gurudwara-Sahib-Ballarat

## Ballarat Central Uniting Church

-  103 Lydiard St S, Ballarat, VIC, 3350
-  (03) 5333 1361
-  [admin@bcuc.org.au](mailto:admin@bcuc.org.au)
-  [Ballarat-Central-Uniting-Church-106602190997815](https://www.facebook.com/Ballarat-Central-Uniting-Church-106602190997815)


# SERVICE PROVIDERS

## **Ballarat Community Health (BCH)**

Community Health in Ballarat is provided across four sites including Ballarat, Sebastopol, Lucas, Smythesdale and Wendouree. Outreach services and clinics are also provided at a range of locations throughout the Central Highlands. The primary emphasis in all service delivery is health promotion and illness prevention.

 (03) 5338 4500

 [www.bchc.org.au](http://www.bchc.org.au)

 ballaratcommunityhealth

 @BallaratCH

## **Ballarat Regional Multicultural Council (BRMC)**

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity.

### ***\*Migration and Settlement Services***

#### ***\*Stepping Stones Program***

Small business program for women from a CALD background

#### ***\*Senior Services***

Multicultural Tucker, Seasonal Lunch, Bus Trips, Health and Wellbeing Days and Social Hub

### ***\*Refugee and Asylum Seeker Support Services***

 25-39 Barkly Street, Ballarat, VIC, 3350

 (03) 5383 0613

 [www.brmc.org.au](http://www.brmc.org.au)

 [info@brmc.org.au](mailto:info@brmc.org.au)

 [brmc.ballarat](https://www.facebook.com/brmc.ballarat)

 @BRMCMVic

## **Ballarat Neighbourhood Centre**

The Ballarat Neighbourhood Centre works collaboratively with the other Neighbourhood Houses in our region, including Wendouree Neighbourhood Centre, Ballarat East Neighbourhood House and Ballarat North Neighbourhood House. Together the Neighbourhood Houses bring people together to connect, learn and contribute in their local community through social, educational, recreational and support activities, using a unique community development approach.

 (03) 5338 4500

 [www.bchc.org.au](http://www.bchc.org.au)

 ballaratcommunityhealth

 @BallaratCH

## Ballarat Rural Australians for Refugees – RAR

Ballarat Rural Australians for Refugees supports refugees and people seeking asylum in detention centres and within the Ballarat community.

 [www.ruralaustraliansforrefugees.org.au](http://www.ruralaustraliansforrefugees.org.au)

 [rarballarat@gmail.com](mailto:rarballarat@gmail.com)

 BallaratRAR

## Centre for Multicultural Youth - (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

 Barkly Square, 25-39 Barkly Street, Ballarat East, VIC, 3350

 (03) 5317 7172

 [www.cmy.net.au](http://www.cmy.net.au)

 [ballarat@cmy.net.au](mailto:ballarat@cmy.net.au)

 likeCMY

 @TalkToCMY

## Children & Family Services (CAFS)

CAFS aims to prevent the need for the removal of children and young people from their families and to promote positive family life and community connectedness.

 115 Lydiard Street North, Ballarat, VIC, 3350

 (03) 5337 3333

 (03) 5332 1724

 [www.cafs.org.au](http://www.cafs.org.au)

 [welcome@cafs.org.au](mailto:welcome@cafs.org.au)

 cafs1865

## Ethnic Communities Council of Victoria (ECCV)

The Ethnic Communities Council is a community-based organisation committed to empowering people from a wide range of multicultural backgrounds.

 Suite 101, 398 Sydney Road, Coburg, VIC, 3058

 (03) 9354 9555

 [www.eccv.org.au](http://www.eccv.org.au)

 [eccv@eccv.org.au](mailto:eccv@eccv.org.au)


 ethnicvic

 @ethnicvic

## Federation of Ethnic Communities' Councils of Australia (FECCA)

FECCA is the peak, national advocacy body, representing Australians from culturally and linguistically diverse backgrounds.

 FECCA House, 1/4 Phipps Close, Deakin, ACT, 2600

 (02) 6282 5755

 [www.fecca.org.au](http://www.fecca.org.au)

 [admin@fecca.org.au](mailto:admin@fecca.org.au)



 iFECCA

 @iFECCA





## **International and Multicultural Student Support – Federation University**

The International Student Support (ISS) office provides assistance to students who may experience difficulty adjusting to life at university and in Victoria. The support staff provides guidance and support through a number of programs and support options, including a peer support program, social activities and information sharing opportunities, individual assistance and a student committee.

### ***Mt Helen - Multicultural Student Services Office***





 1st floor, Building U, Room 117, Mount Helen, VIC, 3350  
 (03) 5327 9446

### ***SMB (Tuesday and Friday) - Building D (Student HQ building)***



 Lydiard Street South, Ballarat, VIC, 3350  
 (03) 5327 8089  
 [federation.edu.au/international/student-support](http://federation.edu.au/international/student-support)  
 [multicultural.ss@federation.edu.au](mailto:multicultural.ss@federation.edu.au)

## **Victims Assistance Program - CatholicCare Victoria & Victim Services Helpline**

The Victims Assistance Program helps victims of violent crime to be safe, recover from the harm caused by crime and offers support, advocacy, and advice during police investigations and court processes. If you or someone you know has been impacted by crime, you can contact the Victims of Crime Helpline.

 34 Peel Street Nth, Ballarat, VIC, 3350  
 1300 033 818 (Monday to Friday 9am to 5pm)  
 [catholiccarevic.org.au](http://catholiccarevic.org.au)       [vap@catholiccarevic.org.au](mailto:vap@catholiccarevic.org.au)

### ***Victims of Crime Helpline***

 1800 819 817 (8am to 11pm everyday)  
 [www.victimsofcrime.vic.gov.au](http://www.victimsofcrime.vic.gov.au)

## **Qualifications recognition**

You may need your overseas qualification assessed for employment, study, or to migrate to Australia. Overseas Qualifications Unit, Skilled and Business Migration Program

 1300 492 606       [oqu@liveinmelbourne.vic.gov.au](mailto:oqu@liveinmelbourne.vic.gov.au)



## **Victorian Equal Opportunity & Human Rights Commission.**

If you have experienced racism, sexual harassment, or discrimination of any kind, or if you have any human rights issues or concerns, the Community Reporting Tool is a quick way to tell what has happened, or what you are worried about.

-  Level 3, 204 Lygon Street Carlton Victoria 3053
-  Reception 1300 891 848 | Interpreters 1300 152 494
-  [www.humanrights.vic.gov.au](http://www.humanrights.vic.gov.au)
-  [enquiries@veohrc.vic.gov.au](mailto:enquiries@veohrc.vic.gov.au)
-  VEOHRC
-  VEOHRC

You can also reach the Victorian Equal Opportunity and Human Rights Commission community reporting tool via the City of Ballarat website:

 [www.ballarat.vic.gov.au/city/my-community/reducing-racism-community-reporting-tool](http://www.ballarat.vic.gov.au/city/my-community/reducing-racism-community-reporting-tool)

## **City of Ballarat**

### ***Youth Services***

Promoting opportunities for young people aged 12-25 across Ballarat:

#### ***Youth Ambassador Program***

Promoting leadership, skill building, social connections, and community values

#### ***FReeZA Program 'Sonika'***

Delivering all age music, arts and cultural events

#### ***Young Entrepreneurs Program***

Builds skills around enterprise and business development

#### ***Volunteer Opportunities***

Through Youth Council and FReeZA programs

#### ***Youth Awards***

An annual event recognising the valuable contribution our young people make to our community

#### ***Youth Facilitator Training***

Training, mentoring, skill building and personal development opportunities to become paid 'Youth Facilitators'

#### ***Various workshops provided in areas of life skills and creative arts areas***

Include cooking, screen printing, photography, first aid etc.

 [ballarat.vic.gov.au/me/young-people](http://ballarat.vic.gov.au/me/young-people)

### ***Senior Services:***

#### ***\*Home Support Program | \*Staying Active***

Growing Older Well in Ballarat: events, bus trips, Bunch for Lunch, social exercise activities

 (03) 5320 5670  [www.ballarat.vic.gov.au/me/seniors](http://www.ballarat.vic.gov.au/me/seniors)

# TRANSLATION SERVICES

## Translating and Interpreting Service (TIS)

TIS is a national translation service provided by the Department of Immigration and Border Protection. It is available 24 hours a day, 7 days a week for people who do not speak fluent English and for English speakers who wish to communicate with non-English speakers. Translation services are provided over the phone and onsite.

☎ 131 450

🌐 [www.tisnational.gov.au](http://www.tisnational.gov.au)

@ [tispromo@immi.gov.au](mailto:tispromo@immi.gov.au)

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## BALLARAT IS AUSTRALIA'S FIRST INTERCULTURAL CITY.

We may all come from different backgrounds and cultures, but as a community we share the same schools, businesses, workplaces, recreation spaces and services.

Ballarat, as an Intercultural City, builds on the concept of all of us living together in a vibrant, diverse and harmonious community.

Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

Intercultural City of Ballarat website:

🌐 [www.ballarat.vic.gov.au/city/my-community/our-intercultural-city](http://www.ballarat.vic.gov.au/city/my-community/our-intercultural-city)

Intercultural Cities website

🌐 [www.coe.int/en/web/interculturalcities](http://www.coe.int/en/web/interculturalcities)

f ICCities

🐦 ICCities





This directory promotes and reflects the wonderful cultural, religious, ethnic and linguistic diversity of Ballarat's community, and features a range of services and community groups that are relevant to Ballarat's people.

This list is by no means exhaustive and is produced in good faith and it is not the intention of the City of Ballarat to offend any individual or group.

The information is accurate to the best of our knowledge, please forgive any inaccuracies.

To add to the directory, you can contact us on:

 [interculturalservices@ballarat.vic.gov.au](mailto:interculturalservices@ballarat.vic.gov.au)